

DAFTAR PUSTAKA

- Abdullah, S. N. and Ismail, K. N. I. K. (2013) 'Gender, ethnic and age diversity of the boards of large Malaysian firms and performance', *Jurnal Pengurusan*, 38, pp. 27–40. doi: 10.17576/pengurusan-2013-38-03.
- Abood, S. A. and Thabet, M. (2017) 'Impact of Leadership Styles on Decision Making Styles among Nurses ' Managerial Levels', *Journal of Banking and Financial Services*, 6(5), pp. 71–78. doi: 10.9790/1959-0605037178.
- Apulu, I. and Latham, A. (2011) 'Drivers for Information and Communication Technology Adoption: A Case Study of Nigerian Small and Medium Sized Enterprises', *International Journal of Business and Management*, 6(5). doi: 10.5539/ijbm.v6n5p51.
- Arvanitis, S. and Loukis, E. N. (2016) 'Investigating the effects of ICT on innovation and performance of European hospitals: an exploratory study', *European Journal of Health Economics*, 17(4), pp. 403–418. doi: 10.1007/s10198-015-0686-9.
- Asfari, U. (2015) *Pengaruh Budaya Bapakism dan Kematangan Manajemen Portofolio Teknologi Informasi (MPTI) terhadap Kinerja Perusahaan*. Available at: <https://core.ac.uk/download/pdf/291460452.pdf>.
- Avolio, B. J. and Bass, B. M. (2002) *Developing Potential Across A Full Range of Leadership*. Lawrence Elbaum Associates.
- Azadeh, A., Keramati, A. and Jafary Songhori, M. (2009) 'An integrated Delphi/VAHP/DEA framework for evaluation of information technology/information system (IT/IS) investments', *International Journal of Advanced Manufacturing Technology*, 45(11–12), pp. 1233–1251. doi: 10.1007/s00170-009-2047-2.
- Banks, L. J. and Arabyat, Y. (2014) 'The Impact of Applying Information Technology Investment in', 5(4), pp. 64–71.
- Bannister, F. and Remenyi, D. (2000) 'Acts of faith: Instinct, value and IT investment decisions', *Journal of Information Technology*, 15(3), pp. 231–241. doi: 10.1080/02683960050153183.
- Barker, L., Mancha, C. and Ashcraft, C. (2014) 'What is the Impact of Gender Diversity on Technology Business Performance? Research Summary', p. 8. Available at: http://www.ncwit.org/sites/default/files/resources/impactgenderdiversitytechbusinessperformance_print.pdf.
- Biga-Diambeidou, M. *et al.* (2019) 'Does gender diversity among new venture team matter for R&D intensity in technology-based new ventures? Evidence from a field experiment', *Small Business Economics*. doi: 10.1007/s11187-019-00263-5.
- Bobe, B. J. and Kober, R. (2020) 'Does gender matter? The association between gender and the use of management control systems and performance measures', *Accounting and Finance*, 60(3), pp. 2063–2098. doi: 10.1111/acfi.12365.
- Cabeza-García, L., Del Brío, E. B. and Rueda, C. (2019) 'The moderating effect of innovation on the gender and performance relationship in the outset of the

gender revolution', *Review of Managerial Science*. Springer Berlin Heidelberg, (0123456789). doi: 10.1007/s11846-019-00367-y.

Chou, T. Y., Chou, S. cho T. and Tzeng, G. H. (2006) 'Evaluating IT/IS investments: A fuzzy multi-criteria decision model approach', *European Journal of Operational Research*, 173(3), pp. 1026–1046. doi: 10.1016/j.ejor.2005.07.003.

Chukwunonso, F. and Oguike, M. C. (2013) 'An Evaluation Framework for New ICTs Adoption in Architectural Education', *International Journal of Informatics and Communication Technology (IJ-ICT)*, 2(3). doi: 10.11591/ij-ict.v2i3.5285.

Clemons, E. K. and Weber, B. W. (1989) 'London's big bang: A case study of information technology, competitive impact, and organizational change', *Journal of Management Information Systems*, 6(3), pp. 41–60. doi: 10.1080/07421222.1990.11517871.

Cohn, J. and Robson, M. (no date) 'Taming Information Technology Risk':

Contreras, P. and Tormo, A. (2009) 'The Crisis of the ICT Industry within the Economic Situation', *Paradigmes*, (2), pp. 1–9.

Creswell, J. W. and Poth, C. N. (2017) *Qualitative Inquiry and Research Design: Choosing Among Five Approaches*. 4th edn. SAGE Publications.

Darmadi, S. (2011) 'Board diversity and firm performance: The Indonesian evidence', *Corporate Ownership and Control*, 9(1 F), pp. 524–539. doi: 10.22495/cocv8i2c4p4.

Delgado-Márquez, L., de Castro, J. and Justo, R. (2017) 'The boundary conditions of gender diversity in top teams', *Management Research: Journal of the Iberoamerican Academy of Management*, 15(4), pp. 425–442. doi: 10.1108/MRJIAM-06-2017-0749.

Esch, M., Schnellbacher, B. and Wald, A. (2019) 'Does integrated reporting information influence internal decision making? An experimental study of investment behavior', *Business Strategy and the Environment*, 28(4), pp. 599–610. doi: 10.1002/bse.2267.

Eulerich, M., Velte, P. and Van Uum, C. (2014) 'The impact of management board diversity on corporate performance - An empirical analysis for the German two-tier system', *Problems and Perspectives in Management*, 12(1), pp. 25–39.

Foddy, W. (1993) *Constructing Questions for Interviews and Questionnaires, Constructing Questions for Interviews and Questionnaires*. Cambridge University Press. doi: 10.1017/CBO9780511518201.

Frijns, B., Dodd, O. and Cimerova, H. (2016) 'The impact of cultural diversity in corporate boards on firm performance', *Journal of Corporate Finance*. Elsevier B.V., 41, pp. 521–541. doi: 10.1016/j.jcorpfin.2016.07.014.

Galia, F. and Zenou, E. (2013) 'Does board diversity influence innovation? The impact of gender and age diversity on innovation types', *Conférence Internationale de Management Stratégique*, pp. 10–12. Available at: https://conference.druid.dk/acc_papers/toxpkm0rcto3jci185um2tu04k5e.pdf.

Given, L. (2008) *The SAGE Encyclopedia of Qualitative Research Methods, The SAGE Encyclopedia of QUALITATIVE RESEARCH METHODS*. 2455 Teller Road, Thousand Oaks California 91320 United States: SAGE Publications, Inc. doi: 10.4135/9781412963909.

Gunasekaran, A. *et al.* (2001) 'A model for investment justification in information

technology projects', *International Journal of Information Management*, 21(5), pp. 349–364. doi: 10.1016/S0268-4012(01)00024-X.

Haryanto, A. T. (2021) 'Survei: 89% Orang Indonesia Pakai WhatsApp Untuk Komunikasi', 4 June. Available at: <https://inet.detik.com/mobile-apps/d-5594057/survei-89-orang-indonesia-pakai-whatsapp-untuk-komunikasi>.

Heine, M. L., Grover, V. and Malhotra, M. K. (2003) 'The relationship between technology and performance: A meta-analysis of technology models', *Omega*, 31(3), pp. 189–204. doi: 10.1016/S0305-0483(03)00026-4.

Irani, Z. and Love, P. (2001) 'Information Systems Evaluation : Mini-track Introduction I NFORMATION S YSTEMS E VALUATION ', *Information Systems*, pp. 1–12.

Jacob, S. A. and Furgerson, S. P. (2012) 'The qualitative report writing interview protocols and conducting interviews: Tips for students new to the field of qualitative research', *The Qualitative Report*, 17(42), pp. 1–10.

Jalava, J. and Pohjola, M. (2002) 'Economic growth in the New Economy: Evidence from advanced economies', *Information Economics and Policy*, 14(2), pp. 189–210. doi: 10.1016/S0167-6245(01)00066-X.

Jane Lenard, M. *et al.* (2014) 'Impact of board gender diversity on firm risk', *Managerial Finance*, 40(8), pp. 787–803. doi: 10.1108/MF-06-2013-0164.

Jesudasan, S., Pinto, P. and Prabhu, R. (2013) 'Impact of Investment in Information Technology on Performance of Banks and National Economy : A Study with respect to Karnataka Bank Ltd .', *Gian Jyoti E-Journal*, 3(2), pp. 94–103.

Jorgenson, D. W. and Stiroh, K. J. (2017) 'Raising the speed limit: US economic growth in the information age', *Knowledge Economy, Information Technologies and Growth*, (261), pp. 335–424. doi: 10.4324/9781351154567-16.

Krawcheck, S. and Keefe, J. F. (2014) *Voices Why Gender Diversity Should Matter to Investors*. Available at: <https://www.financial-planning.com/opinion/why-gender-diversity-should-matter-to-investors> (Accessed: 15 November 2020).

Kurniawan, S. and Gunawan, S. (2019) *MULTI CRITERIA DECISION MAKING*. Available at: <https://bbs.binus.ac.id/management/2019/12/multi-criteria-decision-making/> (Accessed: 8 March 2021).

Kusumawati, A. and Subriadi, A. P. (2019) 'Intuition in Information Technology Investment Decision: A Quantitative Method', *IPTEK Journal of Proceedings Series*, 0(1), p. 53. doi: 10.12962/j23546026.y2019i1.5107.

Kvochko, E. (2013) *Five ways technology can help the economy*. Available at: <https://www.weforum.org/agenda/2013/04/five-ways-technology-can-help-the-economy/> (Accessed: 10 December 2020).

Leblanc, R. (2012) *Why corporate boards lack courage*. Available at: <https://www.canadianbusiness.com/blogs-and-comment/why-corporate-boards-lack-courage/> (Accessed: 16 November 2020).

Leckey, G. T. . L.-, Osei, K. A. and Harvey, S. K. (2011) 'Investments in Information Technology (IT) and Bank Business Performance in Ghana', *International Journal of Economics and Finance*, 3(2), pp. 133–142. doi: 10.5539/ijef.v3n2p133.

- Lee, I. (2004) 'Evaluating business process-integrated information technology investment', *Business Process Management Journal*, 10(2), pp. 214–233. doi: 10.1108/14637150410530271.
- Liang, T. P., You, J. J. and Liu, C. C. (2010) 'A resource-based perspective on information technology and firm performance: A meta analysis', *Industrial Management and Data Systems*, 110(8), pp. 1138–1158. doi: 10.1108/02635571011077807.
- Lin, B. W. (2007) 'Information technology capability and value creation: Evidence from the US banking industry', *Technology in Society*, 29(1), pp. 93–106. doi: 10.1016/j.techsoc.2006.10.003.
- Makhlouf, M. H. *et al.* (2015) 'Board Members' Age, Gender Diversity and Firm Performance, Proposing Conceptual Framework', *Kuala Lumpur International Business, Economics and Law Conference* 6, 1, pp. 1–6.
- Makinde, H. (2014) 'The Correlation between IT Investment and Corporate Performance In The Nigerian Banking Sector', *British Journal of Economics, Management & Trade*, 4(3), pp. 349–365. doi: 10.9734/bjemt/2014/6409.
- Melville, Kraemer and Gurbaxani (2004) 'Review: Information Technology and Organizational Performance: An Integrative Model of IT Business Value', *MIS Quarterly*, 28(2), p. 283. doi: 10.2307/25148636.
- Michelon, G. (2011) 'Sustainability disclosure and reputation: A comparative study', *Corporate Reputation Review*. Nature Publishing Group, 14(2), pp. 79–96. doi: 10.1057/crr.2011.10.
- Mirza, S. S., Majeed, M. A. and Ahsan, T. (2020) 'Board gender diversity, competitive pressure and investment efficiency in Chinese private firms', *Eurasian Business Review*. Springer International Publishing, 10(3), pp. 417–440. doi: 10.1007/s40821-019-00138-5.
- MUCELDILI, B. *et al.* (2010) 'the Impact of Information Technology Investments on Firm Performance in National and Multinational Companies', *Journal of Global Strategic Management*, 1(4), pp. 143–143. doi: 10.20460/jgsm.2010415846.
- Munthafa, A. and Mubarak, H. (2017) 'Penerapan Metode Analytical Hierarchy Process Dalam Sistem Pendukung Keputusan Penentuan Mahasiswa Berprestasi', *Jurnal Siliwangi*, 3(2), pp. 192–201.
- Nasher, S. *et al.* (2011) 'Evaluation of IT Investment Methods and Proposing a Decision Making Model', *Proceedings of the 2nd International Conference on Information Management and Evaluation*, pp. 324–332.
- Van Ness, R. K., Miesing, P. and Kang, J. (2010) 'Board of Director Composition and Financial Performance in a Sarbanes-Oxley World', *Academy of Business and Economics Journal*, 10(5), pp. 56–74. Available at: http://www.academia.edu/download/36318069/Collection_of_Journal_of_Financial_Performance.pdf%0Ahttp://www.albany.edu/faculty/vanness/AA/ARTICLES/DirectorSOX.pdf.
- Nightingale, A. (2009) 'Traingulation', *Encyclopedia*, pp. 489–492.
- Othman, J., Lawrence, J. and Mohammed, K. A. (2012) 'Review of factors that influence leadership styles among top management in small and medium size enterprises', *International Business Management*, 6(3), pp. 384–389. doi:

10.3923/ibm.2012.384.389.

Peansupap, V. and Walker, D. (2005) 'Factors affecting ICT diffusion: A case study of three large Australian construction contractors', *Engineering, Construction and Architectural Management*, 12(1), pp. 21–37. doi: 10.1108/09699980510576871.

Project Management Institute (2017) *A guide to the project management body of knowledge (PMBOK guide)*. Project Management Institute, Inc.

Rau, S. E. and Bye, B. S. (2003) 'Are you getting value from your IT?', *Journal of Business Strategy*, 24(3), pp. 16–20. doi: 10.1108/02756660310734956.

Ravichandran, T. and Liu, Y. (2011) 'Environmental Factors, Managerial Processes, and Information Technology Investment Strategies', *Decision Sciences*, 42(3), pp. 537–574. doi: 10.1111/j.1540-5915.2011.00323.x.

Reutzler, C. R., Collins, J. D. and Belsito, C. A. (2018) 'Leader gender and firm investment in innovation', *Gender in Management*, 33(6), pp. 430–450. doi: 10.1108/GM-05-2017-0066.

Rigg, C. and Sparrow, J. (1994) 'Gender, Diversity and Working Styles', *Women in Management Review*, 9(1), pp. 9–16. doi: 10.1108/09649429410050971.

Romdhane, S. Ben (2013) 'Impact of information technology on the performance of Tunisian banks: A stochastic frontier analysis with panel data', *Asian Academy of Management Journal of Accounting and Finance*, 9(2), pp. 95–125.

Ross, J. W. and Beath, C. M. (2002) *Beyond the Business Case: New Approaches to IT Investment*. Available at: <https://sloanreview.mit.edu/article/beyond-the-business-case-new-approaches-to-it-investment/> (Accessed: 23 December 2020).

Safari, M. R. and Yu, L. Z. (2014) 'Impact of information and communication technology (ICT) on efficiency: Evidence from the Iranian banking industry', *World Applied Sciences Journal*, 29(2), pp. 208–218. doi: 10.5829/idosi.wasj.2014.29.02.1524.

Schumell, D. (1996) 'Increased Focus On Women As Financial Service Customers', *Trusts and Estates*, 135(6), pp. 19–26.

Sheerin, C. and Linehan, M. (2018a) 'Gender performativity and hegemonic masculinity in investment management', *Gender in Management: An International Journal*, 33(7), pp. 561–576. doi: 10.1108/GM-10-2017-0122.

Sheerin, C. and Linehan, M. (2018b) 'Gender performativity and hegemonic masculinity in investment management', *Gender in Management*, 33(7), pp. 561–576. doi: 10.1108/GM-10-2017-0122.

Shin, Y. Z. et al. (2020) *Female directors on the board and investment efficiency: evidence from Korea*, *Asian Business and Management*. Palgrave Macmillan UK. doi: 10.1057/s41291-019-00066-2.

Sichel, D. E. and Oliner, S. D. (2005) 'Information Technology and Productivity: Where are We Now and Where are We Going?', *SSRN Electronic Journal*, (January). doi: 10.2139/ssrn.318692.

Spetzler, C., Winter, H. and Meyer, J. (2016) *Decision Quality Value Creation from Better Business Decisions*. Edited by C. Spetzler, H. Winter, and J. Meyer. Hoboken, New Jersey: John Wiley & Sons, Inc. doi: 10.1002/9781119176657.

Stempel, C. R., Rigotti, T. and Mohr, G. (2015) 'Think transformational leadership – Think female?', *Leadership*, 11(3), pp. 259–280. doi:

10.1177/1742715015590468.

Stewart, R. and Mohamed, S. (2002) 'IT/IS projects selection using multi-criteria utility theory', *Logistics Information Management*, 15(4), pp. 254–270. doi: 10.1108/09576050210436101.

Stiroh, K. J. (2002) 'Information technology and the U.S. productivity revival: What do the industry data say?', *American Economic Review*, 92(5), pp. 1559–1576. doi: 10.1257/000282802762024638.

Subriadi, A. P. *et al.* (2013) 'Information technology productivity paradox: A resource-based view and information technology strategic alignment perspective for measuring information technology contribution on performance', *Journal of Theoretical and Applied Information Technology*, 54(3), pp. 541–552.

Suranga Silva, D. A. C. and Mendis, B. A. K. M. (2017) 'Male vs Female Leaders: Analysis of Transformational, Transactional & Laissez-faire Women Leadership Styles', *European Journal of Business and Management*, 9(9), pp. 19–26. Available at: www.iiste.org.

Taylor, M. P. and Wozniak, D. (2018) 'Gender differences in asset information acquisition', *Journal of Behavioral and Experimental Finance*. Elsevier B.V., 20, pp. 19–29. doi: 10.1016/j.jbef.2018.03.006.

Thanh Tu, T. T., Huu Loi, H. and Hoang Yen, T. T. (2015) 'Relationship between Gender Diversity on Boards and Firm's Performance - Case Study about ASEAN Banking Sector', *International Journal of Financial Research*, 6(2). doi: 10.5430/ijfr.v6n2p150.

Valentine, E. L. H. and Stewart, G. (2013) 'The emerging role of the Board of Directors in enterprise business technology governance', *International Journal of Disclosure and Governance*, 10(4), pp. 346–362. doi: 10.1057/jdg.2013.11.

Voudouris, I. *et al.* (2012) 'Effectiveness of technology investment: Impact of internal technological capability, networking and investment's strategic importance', *Technovation*. Elsevier, 32(6), pp. 400–414. doi: 10.1016/j.technovation.2012.04.001.

Willcocks, L. (1992) 'It evaluation: Managing the catch 22', *European Management Journal*, 10(2), pp. 220–229. doi: 10.1016/0263-2373(92)90072-C.

Zandi, F. and Tavana, M. (2011) 'A fuzzy goal programming model for strategic information technology investment assessment', *Benchmarking: An International Journal*, 18(2), pp. 172–196. doi: 10.1108/14635771111121667.

Zarya, V. (2016) *EXCLUSIVE: 1 in 3 Tech CEOs Don't Think Gender Diversity Is Important*. Available at: <https://fortune.com/2016/02/24/boardlist-women-boards/>.

Zhang, L., Huang, J. and Xu, X. (2012) 'Impact of ERP investment on company performance: Evidence from manufacturing firms in China', *Tsinghua Science and Technology*, 17(3), pp. 232–240. doi: 10.1109/TST.2012.6216752.

Zhang, Y. and Tchoukov, N. (2011) *Information and communication technology (ICT) governance in the United Nations System organizations*. Available at: <https://digitallibrary.un.org/record/721754?ln=en> (Accessed: 23 December 2020).

(Halaman sengaja dikosongkan)

