

## DAFTAR PUSTAKA

- Caterpillar (2011), *DMAIC Version 4: Introduction to Control*, Caterpillar confidential:Green, Module 5.00, Caterpillar, Illinois, United States.
- Crosby B, Philip. (1979), *Quality is Free*, First Edition, McGraw Hill, United States.
- Deming E. (1982), *Quality, Productivity, and Competitive position*, Third Edition, McGraw Hill, United States.
- Ekoanindyo A, Firman. (2014), "Pengendalian Produk Cacat dengan Pendekatan Six Sigma", *Jurnal Dinamika Teknik*, Vol.8 No.1 (Januari 2014) hal.35 - 43.
- Gesperz, Vincent. 2002. *Manajemen Kualitas Dalam Industri Jasa*, Jakarta : PT. Gramedia Pustaka Utama
- Goetsch, D.L & Davis, S, 1994 *Introduction to Total Quality, Quality, Productivity, Competitiveness*, Englewood Cliffs, NJ, Prentice Hall International Inc
- Juran, Joseph. (1992), "Juran Quality by Design", *second edition*, Prentice Hall International Inc, United States.
- Indrawati, S. dan Ridwansyah, M. (2015), "Manufacturing Continuous Improvement Using Lean Six Sigma: An Iron Ores Industry Case Application", *Procedia Manufacturing*, Vol. 4 (2015), hal. 528 – 534.
- Anonim. (2008). Konsep Six Sigma, diakses pada 20/03/2017, 19:42. <https://qualityengineering.wordpress.com/tag/konsepsixsigma/>,
- Lovelock, Christopher, 1994, *Product Plus : How Product + Service = Competitive Advantage*, New York : McGraw Hill.
- Pande, S Peter. (2001), *What is six Sigma*, Second Edition, McGraw Hill, United States.
- Rahmana, Arief. (2010), "Proses Implementasi Manajemen Kualitas", *Jurnal Teknik Industri*, Vol.11, No.2, (2014) hal. 97 - 102

Samadhi Ari, dkk. (2008), “Penerapan *six sigma* untuk peningkatan kualitas produk Bimoli *Classic* (Studikasis: PT. salamivomas pratama –Bandung)”, *Jurnal Teknik Industri*, Vol.III No.1 (Januari 2008) hal. 20–28

Taguchi. (1989), *Quality Engineering in Production System*, Third Edition, McGraw Hill, United States.