

Lampiran 1: Kuisisioner.

**KUISISIONER**

penulisan skripsi Tentang:

“Pengaruh Kualitas Pelayanan, Harga, Fasilitas Dan Lokasi Terhadap Kepuasan Pengunjung Pada Wisata Segoro Indah Dalegan (WISID) Gresik”

Sdr/Sdr (i) responden yang terhormat:

Kuisisioner di bawah ini merupakan salah satu metode pengambilan data primer tentang **Pengaruh Kualitas Pelayanan, Harga, Fasilitas Dan Lokasi Terhadap Kepuasan Pengunjung**. Hasil penelitian data primer yang sekaligus sebagai jawaban dari Bpk/Ibu/Saudara sebagai pengunjung Wisata Segoro Indah Dalegan (Wisid) Gresik Sangat berguna untuk bahan penyusunan skripsi sebagai prasyarat penyelesaian studi kami di Jurusan Manajemen Fakultas Ekonomi Universitas Muhammadiyah Gresik.

Kami sangat berharap, Bpk/Ibu/Saudara berkenan untuk menjawab seluruh pertanyaan yang ada dengan sejujur-jujurnya. Jawaban yang disampaikan akan dijaga kerahasiaannya. Atas kerja sama dan bantuan yang diberikan, kami Ucapkan Terima Kasih.

Penulis

Bambang Hadi

Identitas Responden:

1. Nama : .....
2. Alamat : .....
3. Umur : ..... Tahun
4. Jenis Kelamin : Laki-laki / Perempuan
5. Pendidikan : .....
6. Pekerjaan : .....

**Petunjuk: Berikan Tanda (√) Pada Jawaban Yang Anda Anggap Paling Sesuai**

**A. Variabel Bebas (X).**

Keterangan:

- |                                |                                       |
|--------------------------------|---------------------------------------|
| a. Skor 5: Sangat Setuju (SS). | d. Skor 2: Tidak Setuju (TS).         |
| b. Skor 4: Setuju (S).         | e. Skor 1: Sangat Tidak Setuju (STS). |
| c. Skor 3: Ragu-Ragu (RR).     |                                       |

No	Indikator	Skor				
		1	2	3	4	5
		STS	TS	RR	S	ST
	<b><i>Kualitas Pelayanan (X<sub>1</sub>)</i></b>					
1	Karyawan WISID sopan dan profesional dalam bekerja.					
2	Karyawan WISID ramah dan cepat dalam memberikan pelayanan kepada pengunjung.					
3	Karyawan WISID selalu tanggap terhadap keluhan yang diajukan pengunjung.					
4	Karyawan WISID mampu menanggapi masalah yang dihadapi pengunjung.					
5	Karyawan WISID mampu memberikan pelayanan secara adil kepada pengunjung tanpa membeda-bedakan.					

	<b>Harga (<math>X_2</math>)</b>					
1	Tarif yang ditawarkan WISID terjangkau.					
2	Tarif yang ditawarkan lebih rendah dari pada pesaing.					
3	Tarif jasa yang ditetapkan WISID sudah sesuai dengan manfaat yang diterima pengunjung.					
	<b>Fasilitas (<math>X_3</math>)</b>					
1	Toilet WISID bersih dan nyaman.					
2	Fasilitas bermain bagi pengunjung					
3	Fasilitas keluarga (tempat bersantai) yang nyaman.					
4	Tersedianya tempat parkir yang memadai.					
	<b>Lokasi (<math>X_4</math>)</b>					
1	Lokasi WISID sangat mudah untuk dijangkau.					
2	WISID berada di lingkungan yang aman dan nyaman.					
3	Arus lalu lintas dari dan menuju WISID lancar.					
4	Kondisi lingkungan WISID yang nyaman dan bersih.					

**B. Variabel Terikat (Y).****Kepuasan Pelanggan**

No	Indikator	Skor				
		1	2	3	4	5
		STS	TS	RR	S	ST
1	Anda akan merekomendasikan jasa wisata WISID pada orang lain.					
2	Anda akan memilih WISID dari pada wisata lain.					
3	Anda akan memberikan pujian setelah melakukan kunjungan di WISID.					
4	Anda akan menyampaikan keluhan kepada karyawan WISID jika mengalami masalah dengan pelayanan.					
5	Anda merasa WISID adalah wisata dengan reputasi yang baik.					

Resp.	Kualitas pelayanan					Harga					Fasilitas					Lokasi					Kepuasan Pelanggan					
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P10	P11	P12	P13	P14	P15	P16	P17	P18	P19	P20	P21					
R-1	4	3	3	3	2	15	4	4	3	11	3	4	4	4	15	3	5	4	4	16	4	4	5	5	5	23
R-2	5	4	4	5	5	23	1	3	3	7	5	3	4	4	16	4	3	4	4	15	5	4	4	4	4	21
R-3	5	3	3	3	4	18	5	5	5	15	4	4	4	3	15	4	3	5	4	16	4	4	4	4	3	18
R-4	3	3	3	3	4	16	4	4	4	12	4	3	3	5	15	4	3	3	5	15	3	3	3	3	3	15
R-5	2	2	3	3	3	13	3	4	3	10	5	4	4	3	16	3	4	4	3	14	5	3	3	5	3	19
R-6	5	4	4	4	4	21	4	4	4	12	4	5	4	4	17	4	4	4	4	16	4	4	4	4	4	20
R-7	1	4	5	5	5	20	4	4	4	12	4	4	4	4	16	4	4	4	4	16	4	4	4	4	4	20
R-8	5	5	4	5	5	24	4	4	4	12	4	3	5	4	16	4	4	5	4	17	3	4	3	3	4	17
R-9	3	3	3	4	4	17	4	4	3	11	4	4	3	3	14	4	3	3	3	13	3	3	3	4	3	16
R-10	2	4	3	4	5	18	4	4	3	11	3	5	3	4	15	5	3	3	4	15	5	3	3	4	4	19
R-11	5	4	4	5	3	21	5	4	2	11	4	3	5	4	16	4	3	4	4	15	3	3	3	4	4	17
R-12	3	4	3	3	4	17	5	4	2	11	4	3	2	2	11	4	3	5	5	17	3	3	3	3	3	15
R-13	4	4	4	5	4	21	4	4	5	13	4	4	4	4	16	4	5	4	4	17	4	4	5	4	5	22
R-14	4	5	4	4	4	21	5	4	5	14	5	4	4	4	17	5	4	4	4	17	5	4	5	4	4	22
R-15	4	4	5	5	5	23	2	5	5	12	4	5	4	4	17	4	5	4	4	17	4	4	4	4	4	20
R-16	5	4	5	5	5	24	5	3	3	11	4	4	4	5	17	4	4	4	5	17	4	4	4	5	4	21
R-17	4	4	4	5	4	21	4	4	5	13	4	5	4	4	17	4	5	4	4	17	5	4	4	5	4	22
R-18	5	5	5	5	5	25	4	5	4	13	5	4	5	4	18	5	4	5	4	18	5	5	4	5	4	23
R-19	5	5	5	5	5	25	4	3	4	11	5	4	4	5	18	5	4	4	5	18	4	4	4	4	4	20
R-20	4	5	5	5	4	23	5	5	4	14	4	4	5	4	17	4	4	5	4	17	5	4	5	5	4	23
R-21	4	4	5	4	5	22	2	4	5	11	4	4	5	4	17	4	3	3	4	14	4	4	4	4	5	21
R-22	4	4	3	3	3	17	2	3	3	8	4	3	3	3	16	4	4	4	3	15	4	4	4	4	4	20
R-23	3	4	4	3	3	17	4	4	4	12	3	4	4	2	13	3	4	4	3	14	4	4	4	5	4	21
R-24	4	4	4	5	4	21	4	5	4	13	4	5	4	3	16	4	4	4	4	16	5	4	4	5	4	22
R-25	2	2	1	3	5	13	4	3	4	11	3	2	3	3	11	3	4	3	5	15	5	5	4	5	4	23
R-26	5	5	5	5	5	25	4	4	4	12	5	4	4	5	18	5	4	4	5	18	5	4	4	4	4	21
R-27	4	3	3	3	4	17	5	4	4	13	4	3	3	4	14	4	4	4	4	16	4	4	4	5	4	21
R-28	4	4	2	4	1	15	4	2	4	10	4	4	4	4	16	4	4	4	3	15	4	4	4	4	4	20
R-29	4	3	2	4	3	16	5	4	4	13	5	4	3	4	16	5	3	3	4	15	5	3	4	4	4	20
R-30	4	4	3	3	4	18	2	2	2	6	2	2	3	4	11	4	4	5	4	16	3	3	3	4	3	16
R-31	2	3	4	3	3	15	4	4	4	12	3	4	3	2	12	3	4	3	4	14	3	5	3	4	4	19
R-32	3	3	4	3	4	17	5	5	4	14	4	3	2	3	12	3	4	4	2	13	2	3	2	2	3	12
R-33	4	5	4	4	4	21	5	2	4	11	3	4	1	3	11	5	4	4	3	16	5	3	3	3	2	16
R-34	4	4	4	4	4	20	5	4	4	13	3	4	3	3	13	4	4	5	3	16	4	4	5	4	4	21

R-35	4	4	5	5	4	22	4	3	4	11	2	4	4	4	14	4	4	3	3	14	4	4	4	4	3	19
R-36	5	4	4	4	5	22	5	5	5	15	4	4	4	4	16	5	5	5	5	20	4	4	4	4	4	20
R-37	4	4	3	3	4	18	4	4	3	11	2	5	4	5	16	2	5	4	5	16	3	3	3	4	3	16
R-38	3	3	4	3	4	17	4	4	3	11	3	4	4	4	15	4	4	4	3	15	5	3	4	3	3	18
R-39	5	4	5	4	5	23	2	3	5	10	4	5	5	5	19	4	5	5	5	19	5	4	5	5	4	23
R-40	5	4	4	4	5	22	5	4	5	14	5	4	5	5	19	5	4	5	5	19	4	4	5	4	4	21
R-41	4	4	4	5	5	22	4	5	4	13	5	4	4	4	17	5	4	3	4	16	4	5	4	4	5	22
R-42	4	4	5	4	4	21	4	5	5	14	4	5	5	4	18	4	5	5	4	18	5	4	5	4	5	23
R-43	5	4	4	5	4	22	5	5	5	15	5	4	5	5	19	5	3	5	5	18	5	4	4	5	5	23
R-44	4	4	4	4	4	20	4	4	4	12	4	4	4	4	17	4	4	4	4	16	4	4	4	4	4	20
R-45	3	2	4	3	2	14	2	3	2	7	3	3	4	3	13	2	3	4	2	11	2	3	2	5	2	14
R-46	4	4	5	4	5	22	5	4	4	13	4	5	5	5	19	4	5	4	4	17	5	4	5	3	4	21
R-47	4	4	4	3	3	18	5	3	4	12	2	3	2	2	9	3	3	5	4	15	4	5	5	4	4	22
R-48	4	4	4	3	3	18	5	4	4	13	2	3	4	2	11	2	3	4	3	12	4	5	4	4	2	19
R-49	4	3	3	4	3	17	3	3	4	10	4	3	3	3	13	4	3	3	3	13	5	4	4	4	4	21
R-50	3	4	4	3	4	18	4	3	4	11	3	4	3	3	13	3	4	3	3	13	3	4	4	5	5	21
R-51	4	4	5	5	4	22	4	4	4	12	4	5	4	4	17	4	5	5	5	19	4	4	5	5	5	23
R-52	5	5	5	5	5	25	4	4	4	12	5	4	4	5	18	4	4	5	5	18	4	4	4	4	4	20
R-53	5	4	5	4	4	22	5	3	5	13	4	4	4	5	17	4	4	4	4	17	5	4	4	4	5	23
R-54	5	5	4	5	5	24	4	4	4	12	4	3	5	4	16	4	5	4	4	17	5	5	4	5	4	23
R-55	5	5	5	5	4	24	3	5	4	12	3	4	4	3	14	5	4	4	5	18	4	5	4	5	5	23
R-56	5	4	4	4	4	21	3	4	3	10	4	4	5	4	17	4	4	4	4	16	4	4	4	4	4	20
R-57	5	4	5	5	5	24	3	4	5	12	4	5	4	4	17	4	5	4	3	16	4	4	4	4	4	20
R-58	5	5	4	5	5	24	3	5	4	12	4	5	5	4	18	4	5	5	4	18	5	4	5	5	4	23
R-59	4	5	5	4	4	22	2	5	4	11	4	4	5	5	18	5	4	4	5	18	5	4	4	4	5	22
R-60	5	5	5	4	5	24	3	3	3	9	5	5	5	4	19	5	5	5	4	19	4	4	5	5	5	23
R-61	5	4	4	5	5	23	3	4	5	12	5	4	4	4	17	5	4	4	4	17	4	5	4	4	4	21
R-62	5	4	5	5	5	24	5	5	2	12	4	5	4	4	17	4	5	4	4	17	5	4	4	4	5	22
R-63	5	4	4	5	4	22	5	5	5	15	4	4	5	5	18	4	4	5	5	18	5	4	5	5	5	24
R-64	5	5	4	4	4	22	4	3	3	10	5	4	5	4	18	5	4	5	4	18	4	5	4	4	4	21
R-65	4	5	5	4	5	23	4	4	4	12	5	5	5	5	20	4	4	4	4	16	4	5	5	5	5	23
R-66	5	5	5	5	4	24	4	5	3	12	4	5	4	4	17	4	5	5	5	19	4	5	5	5	4	24
R-67	5	5	5	4	4	23	3	3	5	11	4	4	5	5	18	4	4	5	5	18	5	5	5	4	5	24

R-68	4	5	5	5	4	23	4	4	4	12	4	5	4	5	18	4	5	4	5	18	4	4	5	5	4	22
R-69	5	4	5	5	4	23	5	5	4	14	4	4	4	5	17	4	4	4	5	17	5	4	4	4	5	22
R-70	4	4	5	5	4	22	3	4	5	12	4	5	4	5	18	4	5	4	5	18	5	4	5	5	5	24
R-71	5	3	4	4	4	20	4	4	4	12	5	4	4	4	17	3	4	3	4	14	4	5	4	3	4	20
R-72	4	5	3	4	5	21	4	3	3	10	3	3	3	4	13	4	5	4	4	17	5	3	3	3	3	17
R-73	4	5	3	5	4	21	3	3	4	10	4	4	4	4	16	4	4	4	4	16	4	5	3	4	4	20
R-74	5	4	5	4	4	22	4	4	3	11	4	4	5	3	16	4	4	3	3	14	3	3	3	4	3	16
R-75	4	3	3	3	4	17	5	5	5	15	4	3	4	3	14	4	3	4	4	15	3	5	3	3	4	18
R-76	5	4	5	3	4	21	3	4	5	12	4	4	4	3	15	4	3	5	4	16	5	4	4	4	5	22
R-77	4	4	5	3	4	20	5	4	5	14	4	5	4	5	18	4	5	4	5	18	5	4	5	2	5	21
R-78	5	3	4	4	4	20	4	4	4	12	5	4	4	4	17	3	4	3	4	14	4	5	4	3	4	20
R-79	4	5	5	4	5	23	4	2	5	11	5	4	5	4	18	5	4	5	4	18	5	5	4	4	4	22
R-80	4	4	5	5	5	23	5	5	4	14	5	4	5	4	18	5	4	5	4	18	5	5	5	4	4	23
R-81	5	5	4	5	4	23	2	5	2	9	4	4	5	5	18	4	4	5	5	18	4	4	5	4	4	21
R-82	5	5	4	5	4	23	3	5	3	11	4	5	5	5	19	4	5	5	5	19	5	5	4	4	5	23
R-83	4	5	4	4	4	21	5	5	5	15	5	4	4	5	18	5	4	4	5	18	4	4	5	5	5	23
R-84	5	4	5	4	4	22	5	2	5	12	4	4	5	4	17	4	4	5	4	17	5	4	5	5	4	23
R-85	4	4	5	5	4	22	5	3	4	12	5	4	4	4	17	5	4	4	4	17	4	4	4	5	5	22
R-86	5	4	4	4	5	22	4	5	4	13	4	5	4	4	17	4	5	4	4	17	4	4	4	5	4	21
R-87	4	4	5	5	4	22	5	5	5	15	4	5	4	5	18	4	5	4	5	18	5	4	5	4	5	23
R-88	5	5	4	5	4	23	4	5	3	12	5	4	4	4	17	5	4	4	4	17	4	5	4	5	5	23
R-89	5	5	4	5	4	23	4	4	4	12	4	5	4	5	18	4	5	4	5	18	4	5	5	4	4	22
R-90	4	4	5	4	3	20	4	4	5	13	5	4	4	4	17	5	4	4	4	17	5	4	4	5	5	23
R-91	5	5	5	5	5	25	4	3	5	12	5	4	5	4	18	5	4	5	4	18	4	5	4	5	4	22
R-92	4	4	5	4	4	21	2	5	5	12	4	5	4	5	18	4	5	4	5	18	5	4	4	4	4	21
R-93	4	5	5	5	5	24	4	5	4	13	5	5	4	4	18	5	5	4	4	18	5	5	5	4	4	23
R-94	4	4	4	4	4	20	4	4	4	12	4	4	5	4	17	4	4	5	4	17	4	4	4	4	4	20
R-95	5	5	4	5	5	24	4	4	4	12	5	5	4	4	18	5	5	4	4	18	4	5	5	4	5	23
R-96	3	3	2	3	4	15	4	4	5	13	3	2	4	5	14	5	5	4	3	17	4	3	3	4	3	17
R-97	4	4	2	4	3	17	4	4	5	13	4	2	5	4	15	4	4	3	5	16	5	4	4	2	5	20
R-98	2	3	1	3	3	12	2	1	3	6	3	5	2	2	12	3	4	3	4	14	1	5	2	5	2	15
R-99	4	4	3	4	4	19	4	4	4	12	4	3	4	5	16	4	3	4	5	16	3	4	4	4	4	19
R-100	4	3	3	3	3	16	4	4	4	12	5	3	4	4	16	5	3	4	4	16	5	3	3	3	3	17

## Lampiran 3

## Tabel kreeji

**PENENTUAN JUMLAH SAMPEL DARI POPULASI TERTENTU  
DENGAN TARAF KESALAHAN 1%, 5%, DAN 10%**

N	s			N	s			N	s		
	1%	5%	10%		1%	5%	10%		1%	5%	10%
10	10	10	10	280	197	155	138	2800	537	310	247
15	15	14	14	290	202	158	140	3000	543	312	248
20	19	19	19	300	207	161	143	3500	558	317	251
25	24	23	23	320	216	167	147	4000	569	320	254
30	29	28	27	340	225	172	151	4500	578	323	255
35	33	32	31	360	234	177	155	5000	586	326	257
40	38	36	35	380	242	182	158	6000	598	329	259
45	42	40	39	400	250	186	162	7000	606	332	261
50	47	44	42	420	257	191	165	8000	613	334	263
55	51	48	46	440	265	195	168	9000	618	335	263
60	55	51	49	460	272	198	171	10000	622	336	263
65	59	55	53	480	279	202	173	15000	635	340	266
70	63	58	56	500	285	205	176	20000	642	342	267
75	67	62	59	550	301	213	182	30000	649	344	268
80	71	65	62	600	315	221	187	40000	653	345	269
85	75	68	65	650	329	227	191	50000	655	346	269
90	79	72	68	700	341	233	195	75000	658	346	270
95	83	75	71	750	352	238	199	100000	659	347	270
100	87	78	73	800	363	243	202	150000	661	347	270
110	94	84	78	850	373	247	205	200000	661	347	270
120	102	89	83	900	382	251	208	250000	662	348	270
130	109	95	88	950	391	255	211	300000	662	348	270
140	116	100	92	1000	399	258	213	350000	662	348	270
150	122	105	97	1100	414	265	217	400000	662	348	270
160	129	110	101	1200	427	270	221	450000	663	348	270
170	135	114	105	1300	440	275	224	500000	663	348	270
180	142	119	108	1400	450	279	227	550000	663	348	270
190	148	123	112	1500	460	283	229	600000	663	348	270
200	154	127	115	1600	469	286	232	650000	663	348	270
210	160	131	118	1700	477	289	234	700000	663	348	270
220	165	135	122	1800	485	292	235	750000	663	348	270
230	171	139	125	1900	492	294	237	800000	663	348	271
240	176	142	127	2000	498	297	238	850000	663	348	271
250	182	146	130	2200	510	301	241	900000	663	348	271
260	187	149	133	2400	520	304	243	950000	663	348	271
270	192	152	135	2600	529	307	245	1000000	663	348	271
								∞	664	349	272



## Lampiran 4

*Tabel r Product Moment*

N	Taraf Signif		N	Taraf Signif		N	Taraf Signif	
	5%	1%		5%	1%		5%	1%
3	0,997	0,999	26	0,388	0,496	50	0,279	0,361
4	0,950	0,990	27	0,381	0,487	55	0,266	0,345
5	0,878	0,959	28	0,374	0,478	60	0,254	0,330
6	0,811	0,917	29	0,367	0,470	65	0,244	0,317
7	0,754	0,874	30	0,361	0,463	70	0,235	0,306
8	0,707	0,834	31	0,355	0,456	75	0,227	0,296
9	0,666	0,798	32	0,349	0,449	80	0,220	0,286
10	0,632	0,765	33	0,344	0,442	85	0,213	0,278
11	0,602	0,735	34	0,339	0,436	90	0,207	0,270
12	0,576	0,708	35	0,334	0,430	95	0,202	0,263
13	0,553	0,684	36	0,329	0,424	<b>100</b>	<b>0,195</b>	0,256
14	0,532	0,661	37	0,325	0,418	125	0,176	0,230
15	0,514	0,641	38	0,320	0,413	150	0,159	0,210
16	0,497	0,623	39	0,316	0,408	175	0,148	0,194
17	0,482	0,606	40	0,312	0,403	200	0,138	0,181
18	0,468	0,590	41	0,308	0,398	300	0,113	0,148
19	0,456	0,575	42	0,304	0,393	400	0,098	0,128
20	0,444	0,561	43	0,301	0,389	500	0,088	0,115
21	0,433	0,549	44	0,297	0,384	600	0,080	0,105
22	0,423	0,537	45	0,294	0,380	700	0,074	0,097
23	0,413	0,526	46	0,291	0,376	800	0,070	0,091
24	0,404	0,515	47	0,288	0,372	900	0,065	0,086
25	0,396	0,505	48	0,284	0,368	1000	0,062	0,081
			49	0,281	0,364			

## Lampiran 5

### Tabel Distribusi t

Df	Alfa = 2,5%	Alfa = 5%	Alfa = 10%
1	12,7062	6,3138	2,0777
2	4,3027	2,9200	1,8856
3	3,1824	2,3534	1,6377
4	2,7764	2,1318	1,5332
5	2,5706	2,0150	1,4759
6	2,4469	1,9432	1,4398
7	2,3646	1,8946	1,4149
8	2,3060	1,8595	1,3968
9	2,2622	1,8331	1,3830
10	2,2281	1,8125	1,3722
11	2,2010	1,7959	1,3634
12	2,1788	1,7823	1,3562
13	2,1604	1,7709	1,3502
14	2,1448	1,7613	1,3450
15	2,1314	1,7531	1,3406
16	2,1199	1,7459	1,3368
17	2,1098	1,7396	1,3334
18	2,1009	1,7341	1,3304
19	2,0930	1,7291	1,3277
20	2,0860	1,7247	1,3253
21	2,0796	1,7207	1,3232
22	2,0739	1,7171	1,3212
23	2,0687	1,7139	1,3195
24	2,0639	1,7109	1,3178
25	2,0595	1,7081	1,3163
26	2,0555	1,7056	1,3150
27	2,0518	1,7033	1,3137
28	2,0484	1,7011	1,3125
29	2,0457	1,6991	1,3114
30	2,0423	1,6973	1,3104
31	2,0395	1,6955	1,3095
32	2,0369	1,6939	1,3086
33	2,0345	1,6924	1,3077
34	2,0322	1,6909	1,3070
35	2,0301	1,6896	1,3062
36	2,0281	1,6883	1,3055
37	2,0262	1,6871	1,3049
38	2,0244	1,6860	1,3042

39	2,0227	1,6849	1,3036
40	2,0211	1,6839	1,3031
41	2,0195	1,6829	1,3025
42	2,0181	1,6820	1,3020
43	2,0167	1,6811	1,3016
44	2,0154	1,6802	1,3011
45	2,0141	1,6794	1,3006
46	2,0129	1,6787	1,3002
47	2,0117	1,6779	1,2998
48	2,0106	1,6772	1,2994
49	2,0096	1,6766	1,2991
50	2,0086	1,6759	1,2987
51	2,0076	1,6753	1,2984
52	2,0066	1,6747	1,2980
53	2,0057	1,6741	1,2977
54	2,0049	1,6736	1,2974
55	2,0040	1,6730	1,2971
56	2,0032	1,6725	1,2969
57	2,0025	1,6720	1,2966
58	2,0017	1,6716	1,2963
59	2,0010	1,6711	1,2961
60	2,0003	1,6706	1,2958
61	1,9996	1,6702	1,2956
62	1,9990	1,6698	1,2954
63	1,9983	1,6694	1,2951
64	1,9977	1,6690	1,2949
65	1,9971	1,6686	1,2947
66	1,9966	1,6683	1,2945
67	1,9960	1,6679	1,2943
68	1,9955	1,6676	1,2941
69	1,9949	1,6672	1,2939
70	1,9944	1,6669	1,2938
71	1,9939	1,6666	1,2936
72	1,9935	1,6663	1,2934
73	1,9930	1,6660	1,2933
74	1,9925	1,6657	1,2931
75	1,9921	1,6654	1,2929
76	1,9917	1,6652	1,2928
77	1,9913	1,6649	1,2926
78	1,9908	1,6646	1,2925
79	1,9905	1,6644	1,2924
80	1,9901	1,6641	1,2922

81	1,9897	1,6639	1,2921
82	1,9893	1,6636	1,2920
83	1,9890	1,6634	1,2918
84	1,9886	1,6632	1,2917
85	1,9883	1,6630	1,2916
86	1,9879	1,6628	1,2915
87	1,9876	1,6626	1,2914
88	1,9873	1,6624	1,2912
89	1,9870	1,6622	1,2911
90	1,9867	1,6620	1,2910
91	1,9864	1,6618	1,2909
92	1,9861	1,6616	1,2908
93	1,9858	1,6614	1,2907
94	1,9855	1,6612	1,2906
95	1,9853	1,6611	1,2905
96	1,9850	1,6609	1,2904
97	1,9847	1,6607	1,2903
<b>98</b>	1,9845	<b>1,6606</b>	1,2902
99	1,9842	1,6604	1,2902
100	1,9840	1,6602	1,2901
110	1,9818	1,6588	1,2893
120	1,9799	1,6577	1,2887
130	1,9784	1,6567	1,2881
140	1,9771	1,6558	1,2876
150	1,9759	1,6551	1,2872
160	1,9749	1,6544	1,2869
170	1,9740	1,6539	1,2866
180	1,9732	1,6534	1,2863
190	1,9725	1,6529	1,2860
200	1,9719	1,6525	1,2893

**Lampiran 6**  
**Tabel Pengujian Nilai F**

No df	df 4				
	1	2	3	4	5
1	161.448	199.5	215.707	224.583	230.162
2	18.513	19	19.164	19.247	19.296
3	10.128	9.552	9.277	9.117	9.013
4	7.709	6.944	6.591	6.388	6.256
5	6.608	5.786	5.409	5.192	5.05
6	5.987	5.143	4.757	4.534	4.387
7	5.591	4.737	4.347	4.12	3.972
8	5.318	4.459	4.066	3.838	3.687
9	5.117	4.256	3.863	3.633	3.482
10	4.965	4.103	3.708	3.478	3.326
11	4.844	3.982	3.587	3.357	3.204
12	4.747	3.885	3.49	3.259	3.106
13	4.667	3.806	3.411	3.179	3.025
14	4.6	3.739	3.344	3.112	2.958
15	4.543	3.682	3.287	3.056	2.901
16	4.494	3.634	3.239	3.007	2.852
17	4.451	3.592	3.197	2.965	2.81
18	4.414	3.555	3.16	2.928	2.773
19	4.381	3.522	3.127	2.895	2.74
20	4.351	3.493	3.098	2.866	2.711
21	4.325	3.467	3.072	2.84	2.685
22	4.301	3.443	3.049	2.817	2.661
23	4.279	3.422	3.028	2.796	2.64
24	4.26	3.403	3.009	2.776	2.621
25	4.242	3.385	2.991	2.759	2.603
26	4.225	3.369	2.975	2.743	2.587
27	4.21	3.354	2.96	2.728	2.572
28	4.196	3.34	2.947	2.714	2.558
29	4.183	3.328	2.934	2.701	2.545
30	4.171	3.316	2.922	2.69	2.534
40	4.085	3.232	2.839	2.606	2.449
50	4.034	3.183	2.79	2.557	2.4
60	4.001	3.15	2.758	2.525	2.368

70	3.978	3.128	2.736	2.503	2.346
80	3.96	3.111	2.716	2.486	2.329
81	3.959	3.109	2.717	2.484	2.327
82	3.957	3.108	2.716	2.483	2.326
83	3.956	3.107	2.715	2.482	2.324
84	3.955	3.105	2.713	2.48	2.323
85	3.953	3.104	2.712	2.479	2.322
86	3.952	3.103	2.711	2.478	2.321
87	3.951	3.101	2.709	2.476	2.319
88	3.949	3.1	2.708	2.475	2.318
89	3.948	3.099	2.707	2.474	2.317
90	3.947	3.098	2.706	2.473	2.316
91	3.946	3.097	2.705	2.472	2.315
92	3.945	3.095	2.704	2.471	2.313
93	3.943	3.094	2.703	2.47	2.312
94	3.942	3.093	2.701	2.469	2.311
<b>95</b>	3.941	3.092	2.7	<b>2.467</b>	2.31
96	3.94	3.091	2.699	2.466	2.309
97	3.939	3.09	2.698	2.465	2.308
98	3.938	3.089	2.697	2.465	2.307
99	3.937	3.088	2.626	2.464	2.306
100	3.936	3.087	2.696	2.463	2.305

## Lampiran 7

### Hasil Uji Validitas Variabel

#### Correlations

**Correlations**

		x1.1	x1.2	x1.3	x1.4	x1.5	x1.total
x1.1	Pearson Correlation	1	.525**	.417**	.478**	.272**	.723**
	Sig. (2-tailed)		.000	.000	.000	.006	.000
	N	100	100	100	100	100	100
x1.2	Pearson Correlation	.525**	1	.506**	.595**	.419**	.798**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100
x1.3	Pearson Correlation	.417**	.506**	1	.500**	.416**	.775**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100
x1.4	Pearson Correlation	.478**	.595**	.500**	1	.449**	.796**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100
x1.5	Pearson Correlation	.272**	.419**	.416**	.449**	1	.669**
	Sig. (2-tailed)	.006	.000	.000	.000		.000
	N	100	100	100	100	100	100
x1.total	Pearson Correlation	.723**	.798**	.775**	.796**	.669**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100

\*\* . Correlation is significant at the 0.01 level (2-tailed).

#### Correlations

**Correlations**

		x2.1	x2.2	x2.3	x2.total
x2.1	Pearson Correlation	1	.226*	.239*	.724**
	Sig. (2-tailed)		.024	.017	.000
	N	100	100	100	100
x2.2	Pearson Correlation	.226*	1	.199*	.673**
	Sig. (2-tailed)	.024		.048	.000
	N	100	100	100	100
x2.3	Pearson Correlation	.239*	.199*	1	.683**
	Sig. (2-tailed)	.017	.048		.000
	N	100	100	100	100

x2.total	Pearson Correlation	.724**	.673**	.683**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	100	100	100	100

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Correlations

### Correlations

		x3.1	x3.2	x3.3	x3.4	x3.total
x3.1	Pearson Correlation	1	.224*	.416**	.379**	.715**
	Sig. (2-tailed)		.025	.000	.000	.000
	N	100	100	100	100	100
x3.2	Pearson Correlation	.224*	1	.236*	.280**	.592**
	Sig. (2-tailed)	.025		.018	.005	.000
	N	100	100	100	100	100
x3.3	Pearson Correlation	.416**	.236*	1	.508**	.753**
	Sig. (2-tailed)	.000	.018		.000	.000
	N	100	100	100	100	100
x3.4	Pearson Correlation	.379**	.280**	.508**	1	.759**
	Sig. (2-tailed)	.000	.005	.000		.000
	N	100	100	100	100	100
x3.total	Pearson Correlation	.715**	.592**	.753**	.759**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	100	100	100	100	100

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Correlations

### Correlations

		x4.1	x4.2	x4.3	x4.4	x4.total
x4.1	Pearson Correlation	1	.081	.207*	.284**	.633**
	Sig. (2-tailed)		.421	.039	.004	.000
	N	100	100	100	100	100
x4.2	Pearson Correlation	.081	1	.082	.239*	.554**
	Sig. (2-tailed)	.421		.419	.017	.000
	N	100	100	100	100	100
x4.3	Pearson Correlation	.207*	.082	1	.259**	.595**
	Sig. (2-tailed)	.039	.419		.009	.000
	N	100	100	100	100	100
x4.4	Pearson Correlation	.284**	.239*	.259**	1	.727**
	Sig. (2-tailed)	.004	.017	.009		.000
	N	100	100	100	100	100



	Sig. (2-tailed)	.004	.017	.009		.000
	N	100	100	100	100	100
x4.total	Pearson Correlation	.633**	.554**	.595**	.727**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	100	100	100	100	100

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Correlations

		y1	y2	y3	y4	y5	y.total
y1	Pearson Correlation	1	.145	.567**	.108	.394**	.627**
	Sig. (2-tailed)		.151	.000	.285	.000	.000
	N	100	100	100	100	100	100
y2	Pearson Correlation	.145	1	.442**	.269**	.387**	.585**
	Sig. (2-tailed)	.151		.000	.007	.000	.000
	N	100	100	100	100	100	100
y3	Pearson Correlation	.567**	.442**	1	.324**	.591**	.813**
	Sig. (2-tailed)	.000	.000		.001	.000	.000
	N	100	100	100	100	100	100
y4	Pearson Correlation	.108	.269**	.324**	1	.252*	.522**
	Sig. (2-tailed)	.285	.007	.001		.012	.000
	N	100	100	100	100	100	100
y5	Pearson Correlation	.394**	.387**	.591**	.252*	1	.673**
	Sig. (2-tailed)	.000	.000	.000	.012		.000
	N	100	100	100	100	100	100
y.total	Pearson Correlation	.627**	.585**	.813**	.522**	.673**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\*. Correlation is significant at the 0.05 level (2-tailed).

## Lampiran 8

### Hasil Uji Reliabilitas Variabel

#### Reliability

Scale: ALL VARIABLES

##### Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded <sup>a</sup>	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

##### Reliability Statistics

Cronbach's Alpha	N of Items
.751	6

##### Item Statistics

	Mean	Std. Deviation	N
y1	4.18	.833	100
y2	4.06	.664	100
y3	4.00	.791	100
y4	4.13	.747	100
y5	4.04	.777	100
y.total	20.51	2.780	100

##### Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
y1	36.74	23.305	.554	.716
y2	36.86	24.566	.524	.730
y3	36.92	21.933	.796	.679
y4	36.79	24.652	.437	.738
y5	36.88	23.016	.649	.704
y.total	20.41	7.012	.932	.729

##### Scale Statistics

Mean	Variance	Std. Deviation	N of Items
40.92	28.458	5.335	6

## Reliability

Scale: ALL VARIABLES

### Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded <sup>a</sup>	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

Cronbach's Alpha	N of Items
.740	5

### Item Statistics

	Mean	Std. Deviation	N
x4.1	4.12	.700	100
x4.2	4.10	.674	100
x4.3	4.15	.642	100
x4.4	4.13	.734	100
x4.total	16.50	1.732	100

### Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x4.1	28.88	9.420	.486	.710
x4.2	28.90	9.869	.396	.733
x4.3	28.85	9.765	.455	.721
x4.4	28.87	8.842	.600	.676
x4.total	16.50	3.000	1.000	.491

### Scale Statistics

Mean	Variance	Std. Deviation	N of Items
33.00	12.000	3.464	5

### Case Processing Summary

		N	%
Cases	Valid	100	100.0

Excluded <sup>a</sup>	0	.0
Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

## Reliability

### Scale: ALL VARIABLES

#### Reliability Statistics

Cronbach's Alpha	N of Items
.783	5

#### Item Statistics

	Mean	Std. Deviation	N
x3.1	4.00	.804	100
x3.2	4.01	.785	100
x3.3	4.02	.816	100
x3.4	3.98	.829	100
x3.total	16.04	2.283	100

#### Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x3.1	28.05	16.331	.609	.747
x3.2	28.04	17.251	.471	.776
x3.3	28.03	15.928	.666	.734
x3.4	28.07	15.823	.672	.732
x3.total	16.01	5.303	.991	.676

#### Scale Statistics

Mean	Variance	Std. Deviation	N of Items
32.05	20.937	4.576	5

## Reliability

### Scale: ALL VARIABLES

#### Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded <sup>a</sup>	0	.0

Total	100	100.0
-------	-----	-------

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

Cronbach's Alpha	N of Items
.769	4

### Item Statistics

	Mean	Std. Deviation	N
x2.1	3.90	.969	100
x2.2	3.93	.891	100
x2.3	3.96	.898	100
x2.total	11.79	1.914	100

### Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x2.1	19.68	10.220	.563	.728
x2.2	19.65	10.856	.511	.753
x2.3	19.62	10.763	.523	.748
x2.total	11.79	3.663	1.000	.460

### Scale Statistics

Mean	Variance	Std. Deviation	N of Items
23.58	14.650	3.828	4

## Reliability

### Scale: ALL VARIABLES

#### Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded <sup>a</sup>	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.793	6

**Item Statistics**

	Mean	Std. Deviation	N
x1.1	4.17	.865	100
x1.2	4.08	.748	100
x1.3	4.07	.946	100
x1.4	4.16	.788	100
x1.5	4.11	.777	100
x1.total	20.59	3.101	100

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x1.1	37.01	31.465	.645	.762
x1.2	37.10	31.626	.747	.757
x1.3	37.11	30.281	.701	.748
x1.4	37.02	31.313	.742	.754
x1.5	37.07	32.631	.590	.773
x1.total	20.59	9.618	1.000	.805

**Scale Statistics**

Mean	Variance	Std. Deviation	N of Items
41.18	38.472	6.203	6

## Lampiran 9

### Hasil Regresi Linier Berganda

#### Regression

**Variables Entered/Removed<sup>b</sup>**

Model	Variables Entered	Variables Removed	Method
1	x4.total, x2.total, x1.total, x3.total <sup>a</sup>	.	Enter

a. All requested variables entered.

b. Dependent Variable: y.total

**Model Summary<sup>b</sup>**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.624 <sup>a</sup>	.389	.364	2.217	1.651

a. Predictors: (Constant), x4.total, x2.total, x1.total, x3.total

b. Dependent Variable: y.total

**ANOVA<sup>b</sup>**

Model	Sum of Squares	df	Mean Square	F	Sig.
1 Regression	297.925	4	74.481	15.149	.000 <sup>a</sup>
Residual	467.065	95	4.916		
Total	764.990	99			

a. Predictors: (Constant), x4.total, x2.total, x1.total, x3.total

b. Dependent Variable: y.total

**Coefficients<sup>a</sup>**

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics	
	B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF
1 (Constant)	4.402	2.312		1.904	.060					
x1.total	.064	.098	.072	.655	.514	.458	.067	.053	.534	1.874
x2.total	.178	.124	.123	1.439	.153	.311	.146	.115	.886	1.129
x3.total	.408	.150	.335	2.725	.008	.581	.269	.218	.425	2.353
x4.total	.372	.183	.232	2.033	.045	.534	.204	.163	.495	2.022

a. Dependent Variable: y.total

Coefficient Correlations<sup>a</sup>

Model		x4.total	x2.total	x1.total	x3.total	
1	Correlations	x4.total	1.000	-.023	-.272	-.469
		x2.total	-.023	1.000	-.034	-.198
		x1.total	-.272	-.034	1.000	-.400
		x3.total	-.469	-.198	-.400	1.000
	Covariances	x4.total	.033	.000	-.005	-.013
		x2.total	.000	.015	.000	-.004
		x1.total	-.005	.000	.010	-.006
		x3.total	-.013	-.004	-.006	.022

a. Dependent Variable: y.total

Collinearity Diagnostics<sup>a</sup>

Model	Dimension	Eigenvalue	Condition Index	Variance Proportions				
				(Constant)	x1.total	x2.total	x3.total	x4.total
1	1	4.958	1.000	.00	.00	.00	.00	.00
	2	.020	15.559	.00	.10	.77	.03	.01
	3	.011	21.456	.48	.21	.19	.06	.04
	4	.007	26.024	.05	.68	.01	.56	.03
	5	.004	36.384	.46	.01	.03	.35	.93

a. Dependent Variable: y.total