

LAMPIRAN

1. Halaman *Login*

Source code

```
<div class="card" style="padding: 50px; width: 40%; margin: 0 auto; margin-top: 10%;">
<h3 style="text-align: center;" class="black-text">Login!</h3>
  <form method="POST">
    <div class="input_field">
      <label for="username">Username</label>
      <input id="username" type="text" name="username" required>
    </div>
    <div class="input_field">
      <label for="password">Passowrd</label>
      <input id="password" type="password" name="password" required>
    </div>
    <input type="submit" name="login" value="Login" class="btn blue"
style="width: 100%;">
  </form>
</div>
<?php
  if(isset($_POST['login'])){
    $username = mysqli_real_escape_string($koneksi,$_POST['username']);
    $password = mysqli_real_escape_string($koneksi,$_POST['password']);
    $sql = mysqli_query($koneksi,"SELECT * FROM petugas WHERE
username='$username' AND password='$password' ");
    $cek = mysqli_num_rows($sql);
    $data = mysqli_fetch_assoc($sql);

    if($cek){
      if($data['level']=="admin"){
        session_start();
        $_SESSION['username']=$username;
        $_SESSION['data']=$data;
        header('location:admin/');
      }
      elseif($data['level']=="petugas"){
        session_start();
        $_SESSION['username']=$username;
        $_SESSION['data']=$data;
        header('location:petugas/');
      }
      elseif($data['level']=="petugas2"){
        session_start();
        $_SESSION['username']=$username;
        $_SESSION['data']=$data;
        header('location:petugas2/');
      }
    }
  }
```

```

elseif($data['level']=="petugas3"){
    session_start();
    $_SESSION['username']=$username;
    $_SESSION['data']=$data;
    header('location:petugas3/');
}
}
else{
    echo "<script>alert('Gagal Login Sob')</script>";
}
}
?>

```

2. Halaman Dashboard

Source code tampilan dashboard admin

```

<h3 class="black-text">Dashboard</h3>
<div class="row">
  <div class="col s4">
    <div class="card blue">
      <div class="card-content white-text">
        <?php
          $query = mysqli_query($koneksi,"SELECT * FROM pengaduan");
          $jlmember = mysqli_num_rows($query);
          if($jlmember<1){
            $jlmember=0;
          }
        ?>
        <span class="card-title">Laporan Masuk<b class="right"><?php echo
        $jlmember; ?></b></span>
        <p></p>
      </div>
    </div>
  </div>
  <div class="col s4">
    <div class="card teal">
      <div class="card-content white-text">
        <?php
          $query = mysqli_query($koneksi,"SELECT * FROM pengaduan
          WHERE status='selesai'");
          $jlmember = mysqli_num_rows($query);
          if($jlmember<1){
            $jlmember=0;
          }
        ?>
        <span class="card-title">Laporan Selesai <b class="right"><?php
        echo $jlmember; ?></b></span>
        <p></p>
      </div>
    </div>
  </div>

```

```

</div>
</div>
</div>

```

Source code tampilan *dashboard* petugas

```

<h3 class="black-text">Dahsboard</h3>

<div class="row">
  <div class="col s4">
    <div class="card blue">
      <div class="card-content white-text">
        <?php
          $query = mysqli_query($koneksi,"SELECT * FROM pengaduan
WHERE status='proses' and area='randuagung");
          $jlmmember = mysqli_num_rows($query);
          if($jlmmember<1){
            $jlmmember=0;
          }
        ?>
        <span class="card-title">Laporan Status Proses<b
class="right"><?php echo $jlmmember; ?></b></span>
        <p></p>
      </div>
    </div>
  </div>

  <div class="col s4">
    <div class="card teal">
      <div class="card-content white-text">
        <?php
          $query = mysqli_query($koneksi,"SELECT * FROM tanggapan
WHERE id_petugas='".$_SESSION['data']['id_petugas'].''");
          $jlmmember = mysqli_num_rows($query);
          if($jlmmember<1){
            $jlmmember=0;
          }
        ?>
        <span class="card-title">Laporan Ditanggapi <b class="right"><?php
echo $jlmmember; ?></b></span>
        <p></p>
      </div>
    </div>
  </div>
</div>
</div>

```

3. Halaman Pengaduan

Source code tampilan pengaduan admin

```

<div class="row">
  <div class="col s12 m11">
    <h3 class="black-text">Pengaduan</h3>
  </div>
  <div class="col s12 m1">
    <div class="section"></div>
    <a class="waves-effect waves-light btn modal-trigger blue"
href="#modall1"><i class="material-icons">add</i></a>
  </div>
</div>

<table id="example" class="display responsive-table"
style="width:100%">
  <thead>
    <tr>
      <th>No</th>
      <th>Id Pelanggan</th>
      <th>Nama</th>
      <th>Area</th>
      <th>Tgl Masuk</th>
      <th>Status</th>
      <th>Ops</th>
    </tr>
  </thead>
  <tbody>
<?php
$no=1;
$query = mysqli_query($koneksi,"SELECT * FROM pengaduan ");
while ($r=mysqli_fetch_assoc($query)) { ?>
<tr>
  <td><?php echo $no++; ?></td>
  <td><?php echo $r['id_pelanggan']; ?></td>
  <td><?php echo $r['nama']; ?></td>
  <td><?php echo $r['area']; ?></td>
  <td><?php echo $r['tgl_pengaduan']; ?></td>
  <td><?php echo $r['status']; ?></td>
  <td><a class="btn modal-trigger blue"
href="#more?id_pengaduan=<?php echo $r['id_pengaduan'] ?>">More</a> <a
class="btn teal modal-trigger" href="#pengaduan_edit<?php echo
$r['id_pengaduan'] ?>">Edit</a> <a class="btn red" onclick="return
confirm('Anda Yakin Ingin Menghapus Y/N')"
href="index.php?p=pengaduan_hapus&id_pengaduan=<?php echo
$r['id_pengaduan'] ?>">Hapus</a></td>

```

Source code tampilan pengaduan petugas

```

<div class="row">
  <div class="col s12 m9">
    <h3 class="black-text">Pengaduan</h3>
  </div>

```

```

</div>

<table id="example" class="display responsive-table"
style="width:100%">
<thead>
<tr>
<th>No</th>
<th>Id Pelanggan</th>
<th>Nama</th>
<th>Area</th>
<th>Tanggal Masuk</th>
<th>Status</th>
<th>Ops</th>
</tr>
</thead>
<tbody>

<?php
$no=1;
$query = mysqli_query($koneksi,"SELECT * FROM pengaduan
WHERE pengaduan.status='proses'and area='randuagung' ORDER BY
pengaduan.id_pengaduan DESC");
while ($r=mysqli_fetch_assoc($query)) { ?>
<tr>
<td><?php echo $no++; ?></td>
<td><?php echo $r['id_pelanggan']; ?></td>
<td><?php echo $r['nama']; ?></td>
<td><?php echo $r['area']; ?></td>
<td><?php echo $r['tgl_pengaduan']; ?></td>
<td><?php echo $r['status']; ?></td>
<td><a class="btn modal-trigger blue"
href="#more?id_pengaduan=<?php echo $r['id_pengaduan']
?>">More</a> <a class="btn red" onclick="return confirm('Anda Yakin Ingin
Menghapus Y/N')"
href="index.php?p=pengaduan_hapus&id_pengaduan=<?php echo
$r['id_pengaduan'] ?>">Hapus</a></td>

```

4. Halaman Respon

Source code tampilan Halaman respon di *admin* dan di petugas

```

<div class="row">
<div class="col s12 m9">
<h3 class="black-text">Respon</h3>
</div>
</div>

<table id="example" class="display responsive-table"
style="width:100%">
<thead>
<tr>
<th>No</th>

```

```

        <th>Id Pelanggan</th>
        <th>Nama</th>
        <th>Area</th>
        <th>Petugas</th>
        <th>Tgl Masuk</th>
        <th>Tgl Ditanggapi</th>
        <th>Status</th>
        <th>Opsi</th>
    </tr>
</thead>
<tbody>

<?php
    $no=1;
    $query = mysqli_query($koneksi,"SELECT * FROM pengaduan INNER
JOIN tanggapan ON pengaduan.id_pengaduan=tanggapan.id_pengaduan
INNER JOIN petugas ON tanggapan.id_petugas=petugas.id_petugas WHERE
tanggapan.id_petugas='".$$_SESSION['data']['id_petugas']."' ORDER BY
tanggapan.id_pengaduan DESC");
    while ($r=mysqli_fetch_assoc($query)) { ?>
    <tr>
        <td><?php echo $no++; ?></td>
        <td><?php echo $r['id_pelanggan']; ?></td>
        <td><?php echo $r['nama']; ?></td>
        <td><?php echo $r['area']; ?></td>
        <td><?php echo $r['nama_petugas']; ?></td>
        <td><?php echo $r['tgl_pengaduan']; ?></td>
        <td><?php echo $r['tgl_tanggapan']; ?></td>
        <td><?php echo $r['status']; ?></td>
        <td><a class="btn blue modal-trigger"
href="#more?id_tanggapan=<?php echo $r['id_tanggapan'] ?>">More</a> <a
class="btn red" onclick="return confirm('Anda Yakin Ingin Menghapus Y/N')"
href="index.php?p=tanggapan_hapus&id_tanggapan=<?php echo
$r['id_tanggapan'] ?>">Hapus</a></td>

```

5. Halaman User

Source code

```

<div class="row">
    <div class="col s12 m1 l1">
        <h3 class="black-text">User</h3>
    </div>
</div>

<table id="example" class="display responsive-table"
style="width:100%">
    <thead>
        <tr>
            <th>No</th>
            <th>Nama</th>

```

```

        <th>Username</th>
        <th>Telephone</th>
        <th>level</th>
        <th>Ops</th>
    </tr>
</thead>
<tbody>

<?php
    $no=1;
    $stampil = mysqli_query($koneksi,"SELECT * FROM petugas ORDER
BY nama_petugas ASC");
    while ($r=mysqli_fetch_assoc($stampil)) { ?>
    <tr>
        <td><?php echo $no++; ?></td>
        <td><?php echo $r['nama_petugas']; ?></td>
        <td><?php echo $r['username']; ?></td>
        <td><?php echo $r['telp_petugas']; ?></td>
        <td><?php echo $r['level']; ?></td>
        <td><a class="btn teal modal-trigger" href="#user_edit<?php echo
$r['id_petugas'] ?>">Edit</a> <a class="red btn" onclick="return
confirm('Anda Yakin Ingin Menghapus Y/N)"
href="index.php?p=user_hapus&id_petugas=<?php echo $r['id_petugas']
?>">Hapus</a></td>

```

6. Halaman Laporan

Source code

```

<div class="row">
    <div class="col s12 m1">
        <h3 class="black-text">Laporan</h3>
    </div>
    <div class="col s12 m1">
        <div class="section"></div>
        <a class="waves-effect waves-light btn blue" href="cetak.php"><i
class="material-icons">print</i></a>
    </div>
</div>

<table id="example" class="display responsive-table"
style="width:100%">
    <thead>
    <tr>
        <th>No</th>
        <th>Id Pelanggan</th>
        <th>Nama Pelanggan</th>
        <th>Area</th>
        <th>Nama Petugas</th>
        <th>Tgl Masuk</th>
        <th>Tgl Ditanggapi</th>

```

```

        <th>Status</th>
        <th>Ops</th>
    </tr>
</thead>
<tbody>

<?php
    $no=1;
    $query = mysqli_query($koneksi,"SELECT * FROM pengaduan INNER
JOIN tanggapan ON tanggapan.id_pengaduan=pengaduan.id_pengaduan
INNER JOIN petugas ON tanggapan.id_petugas=petugas.id_petugas ORDER
BY tgl_pengaduan DESC");
    while ($r=mysqli_fetch_assoc($query)) { ?>
    <tr>
        <td><?php echo $no++; ?></td>
        <td><?php echo $r['id_pelanggan']; ?></td>
        <td><?php echo $r['nama']; ?></td>
        <td><?php echo $r['area']; ?></td>
        <td><?php echo $r['nama_petugas']; ?></td>
        <td><?php echo $r['tgl_pengaduan']; ?></td>
        <td><?php echo $r['tgl_tanggapan']; ?></td>
        <td><?php echo $r['status']; ?></td>
        <td><a class="btn blue modal-trigger"
href="#laporan?id_tanggapan=<?php echo $r['id_tanggapan']
?>">More</a></td>

```

7. Halaman Detail

Source code tampilan detail pengaduan admin

```

<div id="more?id_pengaduan=<?php echo $r['id_pengaduan'] ?>"
class="modal">
    <div class="modal-content">
        <h4 class="orange-text">Detail</h4>
        <div class="col s12 m6">
            <p>Id Pelanggan : <?php echo $r['id_pelanggan']; ?></p>
            <p>Dari : <?php echo $r['nama']; ?></p>
            <p>Telp : <?php echo $r['telp']; ?></p>
            <p>Alamat : <?php echo $r['alamat']; ?></p>
            <p>Area : <?php echo $r['area']; ?></p>
            <p>Tanggal Masuk : <?php echo $r['tgl_pengaduan']; ?></p>
        </div>
        <div class="col s12 m6">
            <b>Pesan</b>
            <p><?php echo $r['isi_laporan']; ?></p>
            <p>Status : <?php echo $r['status']; ?></p>
        </div>
        <div class="modal-footer col s12">
            <a href="#" class="modal-close waves-effect waves-green btn-
flat">Close</a>
        </div>
    </div>
</div>

```


Source code tampilan detail pengaduan petugas

```

<div id="more?id_pengaduan=<?php echo $r['id_pengaduan'] ?>"
class="modal">
  <div class="modal-content">
    <h4 class="blue-text">Detail</h4>
    <div class="col s12 m6">
      <p>Id Pelanggan : <?php echo $r['id_pelanggan']; ?></p>
      <p>Dari : <?php echo $r['nama']; ?></p>
      <p>Telp : <?php echo $r['telp']; ?></p>
      <p>Alamat : <?php echo $r['alamat']; ?></p>
      <p>Area : <?php echo $r['area']; ?></p>
      <p>Tanggal Masuk : <?php echo $r['tgl_pengaduan']; ?></p>
      <br><b>Pesan</b>
      <p><?php echo $r['isi_laporan']; ?></p>
      <p>Status : <?php echo $r['status']; ?></p>
    </div>
    <?php
    if($r['status']=="proses"){ ?>
      <div class="col s12 m6">
        <form method="POST" enctype="multipart/form-data">
          <div class="col s12 input-field">
            <label for="gambar">Gambar</label><br><br>
            <p><input type="file" accept="image/*" name="foto"
            id="file" onchange="loadFile(event)" style="display: none;"></p>
            <p><label for="file" style="cursor: pointer;">Upload
            Image</label></p>
            <p><img id="output" width="100" /></p>
          </div>
          <div class="col s12 input-field">
            <label for="textarea">Tanggapan</label>
            <textarea id="textarea" name="tanggapan"
            class="materialize-textarea"></textarea>
          </div>
          <div class="col s12 input-field">
            <input type="submit" name="tanggapi" value="Kirim"
            class="btn right">
          </div>
        </form>
      </div>
    <?php }
    ?>

    <?php
    if(isset($_POST['tanggapi'])){
      $tgl = date('Y-m-d');

      $foto = $_FILES['foto']['name'];
      $source = $_FILES['foto']['tmp_name'];

```

```

        $folder = '../img/';

        move_uploaded_file($source, $folder.$foto);
        $query = mysqli_query($koneksi,"INSERT INTO tanggapan
VALUES
(NULL,'" . $r['id_pengaduan'] . "','" . $tgl . "','" . $_POST['tanggapan'] . "','" . $foto . "','" .
$_SESSION['data']['id_petugas'] . '");
        if($query){
            $update=mysqli_query($koneksi,"UPDATE pengaduan SET
status='selesai' WHERE id_pengaduan='" . $r['id_pengaduan'] . '");
            if($update){
                echo "<script>alert('Tanggapan Terkirim')</script>";
                echo "<script>location='index.php?p=pengaduan';</script>";
            }
        }
    }
?>
</div>
<div class="modal-footer col s12">
    <a href="#" class="modal-close waves-effect waves-green btn-
flat">Close</a>
</div>
</div>
</tr>
<?php }
?>
</tbody>
</table>

<!-- script preview gambarupload -->

<script>
var loadFile = function(event) {
var image = document.getElementById('output');
image.src = URL.createObjectURL(event.target.files[0]);
};
</script>

```

a) Halaman *Detail* Respon*Source code*

```

<div id="more?id_tanggapan=<?php echo $r['id_tanggapan'] ?>"
class="modal">
  <div class="modal-content">
    <h4 class="blue-text">Detail</h4>
    <div class="col s12 m6">
      <p>Id Pelanggan : <?php echo $r['id_pelanggan']; ?></p>
      <p>Dari : <?php echo $r['nama']; ?></p>
      <p>Alamat : <?php echo $r['alamat']; ?></p>
      <p>Area : <?php echo $r['area']; ?></p>
      <p>Petugas : <?php echo $r['nama_petugas']; ?></p>
      <p>Tanggal Masuk : <?php echo $r['tgl_pengaduan']; ?></p>
      <p>Tanggal Ditanggapi : <?php echo $r['tgl_tanggapan']; ?></p>
    </div>
    <div class="col s12 m6">
      <br><b>Pesan</b>
      <p><?php echo $r['isi_laporan']; ?></p>
      <br><b>Gambar</b></p>
      <?php
        if($r['foto']=="kosong"){ ?>
          
        <?php }else{ ?>
          
        <?php }
      ?>
      <br><b>Respon</b>
      <p><?php echo $r['tanggapan']; ?></p>
    </div>
    <div class="modal-footer col s12">
      <a href="#" class="modal-close waves-effect waves-green btn-flat">Close</a>
    </div>
  </div>
</div>
</tr>
<?php }
?>
</tbody>
</table>

```

b) Halaman *Detail* Laporan

Source code

```

<div id="laporan?id_tanggapan=<?php echo $r['id_tanggapan'] ?>"
class="modal">
  <div class="modal-content">
    <h4 class="orange-text">Detail</h4>
    <div class="col s12 m6">
      <p>Id Pelanggan : <?php echo $r['id_pelanggan']; ?></p>
      <p>Dari : <?php echo $r['nama']; ?></p>
      <p>Area : <?php echo $r['area']; ?></p>
      <p>Alamat : <?php echo $r['alamat']; ?></p>
      <p>Petugas : <?php echo $r['nama_petugas']; ?></p>
      <p>Tanggal Masuk : <?php echo $r['tgl_pengaduan']; ?></p>
      <p>Tanggal Ditanggapi : <?php echo $r['tgl_tanggapan']; ?></p>
    </div>
    <div class="col s12 m6">
      <b>Pesan</b>
      <p><?php echo $r['isi_laporan']; ?></p>
      <br><b>Respon</b>
      <p><?php echo $r['tanggapan']; ?></p>
    </div>
    <div class="modal-footer col s12">
      <a href="#" class="modal-close waves-effect waves-green btn-flat">Close</a>
    </div>
  </div>
</div>
</tr>
<?php }
?>

</tbody>
</table>

```

8. Halaman *Edit*

a) Halaman *Edit* Pengaduan

Source code

```

<div id="pengaduan_edit<?php echo $r['id_pengaduan'] ?>" class="modal">
  <div class="modal-content">
    <h4>Edit</h4>
    <form method="POST">
      <div class="col s12 input-field">
        <div class="col s12 input-field">
          <label for="tgl_pengaduan">Tanggal Pengaduan</label>
          <input hidden type="text" name="id_pengaduan" value="<?php
echo $r['id_pengaduan']; ?>">
          <input id="tgl_pengaduan" type="date" name="tgl_pengaduan"
value="<?php echo $r['tgl_pengaduan']; ?>"><br><br>

```

```

</div>
<div class="col s12 input-field">
  <label for="id_pelanggan">Id Pelanggan</label>
  <input id="id_pelanggan" type="text" name="id_pelanggan"
value="<?php echo $r['id_pelanggan']; ?>"><br><br>
</div>
<div class="col s12 input-field">
  <label for="nama">Nama</label>
  <input id="nama" type="text" name="nama" value="<?php echo
$r['nama']; ?>">
</div>

<div class="col s12 input-field">
  <label for="telp">Telp</label>
  <input id="telp" type="text" name="telp" value="<?php echo
$r['telp']; ?>"><br><br>
</div>
<div class="col s12 input-field">
  <label for="alamat">Alamat</label>
  <input id="alamat" type="text" name="alamat" value="<?php
echo $r['alamat']; ?>"><br><br>
</div>
<div class="col s12 input-field">
  <label for="laporan">Isi Laporan</label>
  <input id="laporan" type="text" name="isi_laporan"
value="<?php echo $r['isi_laporan']; ?>"><br><br>
</div>
<div class="col s12 input-field">
  <p>
  <label>
    <input value="kota" class="with-gap" name="area"
type="radio" <?php if($r['area']=="kota"){echo "checked";} ?> />
    <span>Cabang Kota</span>
  </label>
  <label>
    <input value="randuagung" class="with-gap" name="area"
type="radio" <?php if($r['area']=="randuagung"){echo "checked";} ?> />
    <span>Unit Randuagung</span>
  </label>
  <label>
    <input value="suci" class="with-gap" name="area"
type="radio" <?php if($r['area']=="suci"){echo "checked";} ?> />
    <span>Unit Suci</span>
  </label>
  </p>
</div>
<div class="col s12 input-field">
  <input type="submit" name="Update" value="Simpan"
class="btn">
  <a href="#" class="modal-close btn blue">Close</a>
</div>
</form>

```

```

<?php
    if(isset($_POST['Update'])){
        $update=mysqli_query($koneksi,"UPDATE pengaduan SET
        tgl_pengaduan='".$_POST['tgl_pengaduan']."',id_pelanggan='".$_POST['id_pe
        langgan']."',nama='".$_POST['nama']."',telp='".$_POST['telp']."',alamat='".$_P
        OST['alamat']."',laporan='".$_POST['isi_laporan']."',area='".$_POST['area'].'"
        WHERE id_pengaduan='".$_POST['id_pengaduan'].'" ");
        if($update){
            echo "<script>alert('Data di Update')</script>";
            echo "<script>location='index.php?p=pengaduan'</script>";
        }
    }
?>
</div>

```

b) Halaman *Edit User*

Source code

```

<div id="user_edit<?php echo $r['id_petugas'] ?>" class="modal">
    <div class="modal-content">
        <h4>Edit</h4>
        <form method="POST">
            <div class="col s12 input-field">
                <label for="nama">Nama</label>
                <input hidden type="text" name="id_petugas" value="<?php echo
                $r['id_petugas']; ?>">
                <input id="nama" type="text" name="nama" value="<?php echo
                $r['nama_petugas']; ?>">
            </div>
            <div class="col s12 input-field">
                <label for="username">Username</label>
                <input id="username" type="text" name="username"
                value="<?php echo $r['username']; ?>"><br>
            </div>
            <div class="col s12 input-field">
                <label for="password">Password</label>
                <input id="password" type="text" name="password"
                value="<?php echo $r['password']; ?>"><br>
            </div>
            <div class="col s12 input-field">
                <label for="telp">Telp</label>
                <input id="telp" type="number" name="telp" value="<?php echo
                $r['telp_petugas']; ?>"><br>
            </div>
            <input type="submit" name="Update" value="Simpan" class="btn
            blue">
            <a href="#" class="modal-close waves-effect waves-green
            btn">Close</a>
        </form>
    </div>
</div>
<?php

```

```

if(isset($_POST['Update'])){
    $update=mysqli_query($koneksi,"UPDATE petugas SET
nama_petugas='".$_POST['nama'].','username='".$_POST['username'].','password`='".$_POST['password'].','telp_petugas='".$_POST['telp']."' WHERE
id_petugas='".$_POST['id_petugas']."' ");
    if($update){
        echo "<script>alert('Data di Update')</script>";
        echo "<script>location='index.php?p=user'</script>";
    }
}
?>
</div>
</div>

```

9. Form Tambah Pengaduan

Source code

```

div id="modal1" class="modal">
<div class="modal-content">
<h4>Tambah Pengaduan</h4>
<td style="padding: 20px;">
<form method="POST" enctype="multipart/form-data">
<div class="col s12 input-field">
<label for="tgl_pengaduan">Tanggal Pengaduan</label>
<input id="tgl_pengaduan" type="date" name="tgl_pengaduan">
</div>
<div class="col s12 input-field">
<label for="id_pelanggan">Id Pelanggan</label>
<input id="id_pelanggan" type="text" name="id_pelanggan">
</div>
<div class="col s12 input-field">
<label for="nama">Nama</label>
<input id="nama" type="text" name="nama">
</div>
<div class="col s12 input-field">
<label for="telp">Telp</label>
<input id="telp" type="text" name="telp">
</div>
<div class="col s12 input-field">
<label for="alamat">Alamat</label>
<input id="alamat" type="text" name="alamat">
</div>
<div class="col s12 input-field">
<textarea class="materialize-textarea" name="laporan"
placeholder="Tulis Laporan"></textarea><br><br>
</div>
<div class="col s12 input-field">
<select class="default" name="area">
<option selected disabled="">Pilih Area</option>
<option value="kota">Cabang Kota</option>

```

```

        <option value="randuagung">Unit Randuagung</option>
        <option value="suci">Unit Suci</option>
    </select>
</div>
<div class="col s12 input-field">
    <label for="usermail">Email Petugas</label>
    <input id="usermail" type="text" name="usermail">
</div>
<input type="submit" name=" kirim" value="Kirim" class="btn">
<a href="#" class="modal-close btn blue">Close</a>
</form>
</td>

<?php
if(isset($_POST[' kirim'])){
    $tgl = date('Y-m-d');

    $query = mysqli_query($koneksi,"INSERT INTO
pengaduan(`tgl_pengaduan`, `id_pelanggan`, `nama`, `telp`, `alamat`,
`isi_laporan`, `area`) VALUES
('".$_POST['tgl_pengaduan']."','".$_POST['id_pelanggan']."','".$_POST['nama'].
".$_POST['telp']."','".$_POST['alamat']."','".$_POST['laporan']."','".$_POST['
area']."')");
    if($query){
        echo "<script>alert('Pengaduan Akan Segera di Proses')</script>";
        echo "<script>location='index.php?p=pengaduan'</script>";
    }
}
?>
</div>
</div>

```

10. Halaman Cetak Laporan

Source code

```

<h2 style="text-align: center;">Laporan Pengaduan</h2>
<table border ="2" style="width: 100%; height: 10%;">
    <tr style="text-align: center;">
        <td>No</td>
        <td>Id Pelanggan</td>
        <td>Nama Pelanggan</td>
        <td>Alamat</td>
        <td>Area</td>
        <td>Nama Petugas</td>
        <td>Tgl Masuk</td>
        <td>Tgl Ditanggapi</td>
        <td>Status</td>
    </tr>
<?php

```



```

include '../conn/koneksi.php';
$no=1;
$query = mysqli_query($koneksi,"SELECT * FROM pengaduan INNER
JOIN tanggapan ON tanggapan.id_pengaduan=pengaduan.id_pengaduan
INNER JOIN petugas ON tanggapan.id_petugas=petugas.id_petugas ORDER
BY tgl_pengaduan DESC");
while ($r=mysqli_fetch_assoc($query)) { ?>
<tr>
<td><?php echo $no++; ?></td>
<td><?php echo $r['id_pelanggan']; ?></td>
<td><?php echo $r['nama']; ?></td>
<td><?php echo $r['alamat']; ?></td>
<td><?php echo $r['area']; ?></td>
<td><?php echo $r['nama_petugas']; ?></td>
<td><?php echo $r['tgl_pengaduan']; ?></td>
<td><?php echo $r['tgl_tanggapan']; ?></td>
<td><?php echo $r['status']; ?></td>
</tr>
<?php }
?>
</table>
<script type="text/javascript">
window.print();
</script>

```

