



## Appendix I. The Interview Script and Result of Participant 1

Name : Afaf

Direction:

**Please answer the following question according to you.**

1. What makes you choose English Department as your major of study?
  - I want to know more about English and I think it will be good.
2. What is your thought or expectation about choosing English as your major?
  - I think I do not have any expectation
3. How was your parents' reaction when you told them that you choose English as your major?
  - They always support my decision
4. How is your feeling after choosing English as your major?
  - I like English
5. What do you think of taking English as your major to study at UMG?
  - I think it will be interesting
6. Is English difficult to understand?
  - Sometimes
7. How do you overcome any difficulties in learning English?
  - Maybe I will ask my friends
8. When you are in English class and you have to speak English, how do you feel?
  - I will be shy
9. How do you introduce yourself to your class mate?
  - I just said my name and where I came from by speaking it using English
10. There are many lecturer of English Department in UMG, what do you think of them?
  - They are really kind and good
11. How the English lecturers teach you while you are in class?
  - The way they teach me is interesting
12. What is the most difficult subject to learn?
  - Listening subject
13. What is your way to learn English easily according to your own experience?
  - Do not be shy to ask anything and always practice
14. Having a hard time inside and outside the class. Do you ever think to give up?
  - Yes
15. What makes you keep struggling up to now, especially in learning English?
  - My family
16. After graduating from UMG, what do you want to be?
  - I want to be a teacher

## Appendix I. The Interview Script and Result of Participant II

Name : Shofiyah

Direction:

**Please answer the following question according to you.**

1. What makes you choose English Department as your major of study?
  - I want to be good in English
2. What is your thought or expectation about choosing English as your major?
  - I do not think of that
3. How was your parents' reaction when you told them that you choose English as your major?
  - They support me
4. How is your feeling after choosing English as your major?
  - I like English
5. What do you think of taking English as your major to study at UMG?
  - I think it is good
6. Is English difficult to understand?
  - Sometimes yes but sometimes no
7. How do you overcome any difficulties in learning English?
  - I will ask my friends
8. When you are in English class and you have to speak English, how do you feel?
  - I might be afraid
9. How do you introduce yourself to your class mate?
  - I speak in English
10. There are many lecturer of English Department in UMG, what do you think of them?
  - They are really kind
11. How the English lecturers teach you while you are in class?
  - The lecturers teach me in interesting way
12. What is the most difficult subject to learn?
  - Grammar
13. What is your way to learn English easily according to your own experience?
  - Always practice and practice
14. Having a hard time inside and outside the class. Do you ever think to give up?
  - Yes
15. What makes you keep struggling up to now, especially in learning English?
  - My family's pray and support
16. After graduating from UMG, what do you want to be?
  - I want to be a teacher

## Appendix I. The Interview Script and Result of Participant III

**Name : Fatimah**

Direction:

**Please answer the following question according to you.**

1. What makes you choose English Department as your major of study?
  - I want to be able to use English in any ways
2. What is your thought or expectation about choosing English as your major?
  - I do not have any expectation before
3. How was your parents' reaction when you told them that you choose English as your major?
  - They always support me
4. How is your feeling after choosing English as your major?
  - I think I like it
5. What do you think of taking English as your major to study at UMG?
  - It will be interesting
6. Is English difficult to understand?
  - It depends
7. How do you overcome any difficulties in learning English?
  - Maybe I will ask my lecturer
8. When you are in English class and you have to speak English, how do you feel?
  - I think I am a bit afraid of making mistake
9. How do you introduce yourself to your class mate?
  - I just said my name and where I came from by speaking it using English
10. There are many lecturer of English Department in UMG, what do you think of them?
  - They are really helpful
11. How the English lecturers teach you while you are in class?
  - The way they teach me is fun
12. What is the most difficult subject to learn?
  - Grammar
13. What is your way to learn English easily according to your own experience?
  - Try and practice hard
14. Having a hard time inside and outside the class. Do you ever think to give up?
  - Yes
15. What makes you keep struggling up to now, especially in learning English?
  - I want to graduate
16. After graduating from UMG, what do you want to be?
  - I want to be a teacher

## Appendix I. The Interview Script and Result of Participant IV

Name : Erva

Direction:

**Please answer the following question according to you.**

1. What makes you choose English Department as your major of study?
  - I want to know more about English
2. What is your thought or expectation about choosing English as your major?
  - I think it is important for my future
3. How was your parents' reaction when you told them that you choose English as your major?
  - They support me
4. How is your feeling after choosing English as your major?
  - I like English
5. What do you think of taking English as your major to study at UMG?
  - I think it will be interesting
6. Is English difficult to understand?
  - Sometimes yes and no
7. How do you overcome any difficulties in learning English?
  - I will ask my lecturer
8. When you are in English class and you have to speak English, how do you feel?
  - I am shy
9. How do you introduce yourself to your class mate?
  - I used a little English
10. There are many lecturer of English Department in UMG, what do you think of them?
  - They are really kind
11. How the English lecturers teach you while you are in class?
  - The way the lecturers teach me is interesting
12. What is the most difficult subject to learn?
  - I think all subjects
13. What is your way to learn English easily according to your own experience?
  - Do not be shy in learning English
14. Having a hard time inside and outside the class. Do you ever think to give up?
  - Yes
15. What makes you keep struggling up to now, especially in learning English?
  - My dream
16. After graduating from UMG, what do you want to be?
  - I want to be a tour guide

## Appendix I. The Interview Script and Result of Participant V

**Name : Linh**

Direction:

**Please answer the following question according to you.**

1. What makes you choose English Department as your major of study?
  - I want to know more about English and I think it will be good.
2. What is your thought or expectation about choosing English as your major?
  - I think English is interesting and important major
3. How was your parents' reaction when you told them that you choose English as your major?
  - They always support my decision
4. How is your feeling after choosing English as your major?
  - I like English
5. What do you think of taking English as your major to study at UMG?
  - I think it is interesting
6. Is English difficult to understand?
  - Sometimes yes and sometimes no
7. How do you overcome any difficulties in learning English?
  - I will ask my lecturer directly
8. When you are in English class and you have to speak English, how do you feel?
  - I will be a bit shy
9. How do you introduce yourself to your class mate?
  - I speak using English
10. There are many lecturer of English Department in UMG, what do you think of them?
  - They are really kind and helpful
11. How the English lecturers teach you while you are in class?
  - The way they teach me is interesting and attractive
12. What is the most difficult subject to learn?
  - Research
13. What is your way to learn English easily according to your own experience?
  - I think developing self confidence is important thing
14. Having a hard time inside and outside the class. Do you ever think to give up?
  - Yes
15. What makes you keep struggling up to now, especially in learning English?
  - I want to graduate from English Department no matter what
16. After graduating from UMG, what do you want to be?
  - I want to work in global area like being a tour guide or something else

## Appendix II. The Interview Script and Result of Participant's Close Friend

### Name: Fatimah (Shofiyah's Close Friend)

1. What is your relation with Shofiyah?
  - We are close friend
2. At the first time meeting her, how did you feel? How was your impression to her?
  - She looked shy and at that time she might feel uncomfortable with everything around her and it might be because all was new for her. She also did not speak much and even she would speak if only I or other people asked her something. That was my first impression to her.
3. In the very first meeting with her, what language did she use at that time?
  - She used Malay language
4. Did you understand when she used that language?
  - Yes, it was understandable since I spoke with that language as well.
5. When it comes to teaching and learning process, what language that is used?
  - There were only two languages and they were English and Indonesia.
6. Being one of the one whom she relies on, does she ever complain or tell something that makes such kind burden to her?
  - She said that the environment here was totally different from her original environment. She ever complained about why boys and girls here were so close like there is no limitation between them. But as time goes, she can understand that was the culture here and actually it was how boys and girls were getting close with their own limitation. In her original place, boys and girls had separated are. Meanwhile here was not.
7. Did she ever tell to you about her problem? What was that?
  - Yes and it was about many things. It was about not accustomed to the environment here for instance. It can be people and culture here and that was why she wanted to come back to her country back then. Another problem was English major was not the subject that she wanted to take. She actually wanted to take Indonesian language as the major but unfortunately that major did not exist in UMG so she got English as the major.
8. While following the teaching and learning process, did she find any difficulties?
  - She found many difficulties. She said that grammar was the most difficult subject to understand because she needed to memorize many

pattern for instance. Another difficult subject was Speaking because she was too shy to speak.

9. Facing new situation and condition here, did she ever tell you that she wants to give up?
  - Yes she did
10. As the one whom she puts trust on, what kind of help did you give to her?
  - We almost do everything together in everyday like we discuss and study together and we always support each other. As a close friend who shares the same experience as her, I support her and vice versa.





## Appendix II. The Interview Script and Result of Participant's Close Friend

**Name : Husnah (Linh's Close Friend)**

1. What is your relation with Linh?
  - We are close friend
2. At the first time meeting her, how did you feel? How was your impression to her?
  - She was quite confident that was why she was able to get many friends. She asked and talked much as well.
3. In the very first meeting with her, what language did she use at that time?
  - She used English and right now she speaks pretty well and she even helps me as well. She ever said that she was not able to speak English well back then but she keeps trying and now she improves.
4. Did you understand when she used that language?
  - Yes, it was understandable but I could not really respond well to her because my English was not really fluent. I told her since she speaks English well than me; she had to be patient and keep teaching and helping her. Her help helped me a lot.
5. When it comes to teaching and learning process, what language that is used?
  - There were two languages and they were English and Indonesia.
6. Being one of the one whom she relies on, does she ever complain or tell something that makes such kind burden to her?
  - She said that she could not understand her classmate well because her classmate mostly spoke Javanese and she did not understand.
7. Did she ever tell to you about her problem? What was that?
  - Yes and one of them was just like what I said before. That was a language. She confused once her classmate spoke Javanese.
8. While following the teaching and learning process, did she find any difficulties?
  - She found it and that was Research subject. She is now in the high semester and she got that subject. She thinks that Research is difficult because it needs long process to understand and even do its own Research.
9. Facing new situation and condition here, did she ever tell you that she wants to give up?
  - Yes she did
10. As the one whom she puts trust on, what kind of help did you give to her?
  - We motivate and support each other. I can be a good listener to her.

## Appendix II. The Interview Script and Result of Participant's Lecturer

**Name : Ms. Paulina**

**Student : Fatimah**

1. What is your relation with Fatimah?
  - She is one of my students
2. At the first time meeting her, how did you feel? How was your impression to her?
  - I thought that as the International students at least they were able to speak English but that was not. So as the lecturer, I had to teach them two languages and it was English and Indonesia. English is based on their major, meanwhile Indonesia is our mother tongue so they had to be able to speak it as well.
3. In the very first meeting with her, what language did she use at that time?
  - She used English because that was the only language she understood.
4. Did you understand when she used that language?
  - Yes, it was understandable even she spoke slowly but it was ok for me.
5. When it comes to teaching and learning process, what language that is used?
  - It used full English.
6. Being one of the one whom she relies on, does she ever complain or tell something that makes such kind burden to her?
  - Yes she does
7. Did she ever tell to you about her problem? What was that?
  - Yes and one of them was what happened while she was in class. It was about understanding the lesson. She thought that every lesson was difficult and needed long process to understand. She did struggle hard like participated in every lesson and be active in class.
8. While following the teaching and learning process, did she find any difficulties?
  - She said that Listening subject was the difficult one because she was not accustomed to listen native speaker which sometimes the speed of speaking was fast and she could not listen clearly.
9. Facing new situation and condition here, did she ever tell you that she wants to give up?
  - Not really wanted to give up but she felt hard back then.
10. As the one whom she puts trust on, what kind of help did you give to her?
  - As her lecturer and her second parents, I give advice and support her always so that she can get her dream.

## Appendix II. The Interview Script and Result of Participant's Lecturer

**Name** : Ms. Paulina

**Student** : Erva

1. What is your relation with Erva?
  - She is one of my students
2. At the first time meeting her, how did you feel? How was your impression to her?
  - I thought that as the International students at least they were able to speak English but that was not. So as the lecturer, I had to teach them two languages and it was English and Indonesia. English is based on their major, meanwhile Indonesia is our mother tongue so they had to be able to speak it as well.
3. In the very first meeting with her, what language did she use at that time?
  - She used English because that was the only language she understood.
4. Did you understand when she used that language?
  - Yes, it was understandable even she spoke slowly but it was ok for me.
5. When it comes to teaching and learning process, what language that is used?
  - It used full English.
6. Being one of the one whom she relies on, does she ever complain or tell something that makes such kind burden to her?
  - Yes she does
7. Did she ever tell to you about her problem? What was that?
  - Yes and one of them was what happened while she was in class. It was about understanding the lesson. She thought that every lesson was difficult and needed long process to understand. She did struggle hard like participated in every lesson and be active in class.
8. While following the teaching and learning process, did she find any difficulties?
  - She said that Listening subject was the difficult one because she was not accustomed to listen native speaker which sometimes the speed of speaking was fast and she could not listen clearly.
9. Facing new situation and condition here, did she ever tell you that she wants to give up?
  - Not really wanted to give up but she felt hard back then.
10. As the one whom she puts trust on, what kind of help did you give to her?
  - As her lecturer and her second parents, I give advice and support her always so that she can get her dream.

## Appendix II. The Interview Script and Result of Participant's Land Lady

**Name** : Mrs. Yanti

**Student** : Afaf

1. What is your relation with Afaf?
  - I was her land lady
2. At the first time meeting her, how did you feel? How was your impression to her?
  - She was friendly and she liked to have a chit chat with other people around, including me. That made her easy to blend with all the new things here. She was communicative.
3. In the very first meeting with her, what language did she use at that time?
  - She used mix languages between Indonesia and English.
4. Did you understand when she used that language?
  - Yes, it was understandable since me and her were able to speak Indonesia.
5. When it comes to teaching and learning process, what language that is used?
  - It was both between Indonesia and English.
6. Being one of the one whom she relies on, does she ever complain or tell something that makes such kind burden to her?
  - Yes she does
7. Did she ever tell to you about her problem? What was that?
  - Yes and she ever told that she was not able to get along well with one of the lecturer. But I think that it was just because they did not know each other well back then.
8. While following the teaching and learning process, did she find any difficulties?
  - She said that Speaking subject was the difficult one because she was not able to speak English and sometimes she felt shy to speak English.
9. Facing new situation and condition here, did she ever tell you that she wants to give up?
  - Yes and I thought that was normal.
10. As the one whom she puts trust on, what kind of help did you give to her?
  - I will help her as long as I can. I will always support and motivate her as the representative of her parents.